Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

September 21, 2026

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing a Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for August 2026

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Bad Debt Report ("Report"), reflecting data for August 2026. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

If you have any questions, please call Steven Huling at 404-506-0438.

Sincerely,

/s/ Jeremiah C. Haswell

Jeremiah C. Haswell
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

Georgia Power Company
Docket No. 42516
2019 Base Rate Case
PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Base Rate Case filed in Docket No. 42516 ("2019 Base Rate Case"), Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for July and August 2026. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit for a new account
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee*
Dollar value of late payment fees charged*
Number of disconnection notices issued**
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of all accounts written off as uncollectible
Net dollar value of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	Definition
Number of customers	Number of Customers - All Classes
Dollar amount billed	Revenue - Total Electric Service
Total receipts	Sum of Payments
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Accounts 30+ days in Arrears
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears
120+ days past due	Number of Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears
Number of customers charged a late payment fee*	Number of Accounts billed late payment charge
Dollar value of late payment fees charged*	Dollars of Accounts billed late payment charge
Number of disconnection notices issued**	Disconnect messages issued on bill
Number of installment payment plans (A) established	Installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as sh
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers v
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Net dollar value of accounts written off as uncollectible	Net Charge Off
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

	2020	2020	2020
ALL CUSTOMER CLASSES	**APR**	**MAY**	**JUNE**
Number of customers	2,603,894	2,609,476	2,613,933
Dollar amount billed	$ 534,166,504	$ 546,449,772	$ 660,476,216
Total receipts	$ 618,076,819	$ 620,714,909	$ 658,237,393
Number of customers charged a security deposit for a new account	1,597	1,816	1,640
Dollar value of security deposits charged for a new account	$ 764,642	$ 751,775	$ 612,815
Number accounts that transferred a security deposit to a new premise	9,915	10,364	10,536
Dollar value of security deposits transferred to a new premise	$ 1,473,385	$ 1,428,682	$ 1,202,473
Total number of accounts past due	485,341	452,738	433,925
30 - 60 days past due	482,495	448,843	429,328
60 - 90 days past due	152,201	164,851	171,448
90 - 120 days past due	29,442	72,952	91,061
120+ days past due	4,636	18,461	43,375
30 - 60 days past due	$ 77,657,240	$ 64,989,060	$ 60,691,953
60 - 90 days past due	$ 19,621,261	$ 22,160,595	$ 20,586,753
90 - 120 days past due	$ 3,039,687	$ 8,955,213	$ 11,530,631
120+ days past due	$ 1,539,164	$ 3,066,318	$ 7,607,774
Total dollar value of accounts past due	$ 101,857,351	$ 99,171,183	$ 100,417,113
Number of customers charged a late payment fee*	-	-	-
Dollar value of late payment fees charged*	$ -	$ -	$ -
Number of disconnection notices issued**	441,524	371,711	419,657
Number of installment payment plans (A) established	-	-	27,689
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 16,190,126
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	-	-	-
Number of disconnections for nonpayment	-	-	-
Number of service reconnections after disconnection for nonpayment	-	-	-
Gross number of all accounts written off as uncollectible	9,199	8,038	4,631
Net dollar value of accounts written off as uncollectible	$ 943,300	$ 669,781	$ 31,896
Number of accounts from PrePay to Post Pay	250	258	426
Number of accounts from Post Pay to PrePay	119	83	101

PSC Monthly Bad Debt Report

	2020	2020	2020
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,616,668	2,620,192	2,624,760
Dollar amount billed	$ 777,186,872	$ 809,239,741	$ 772,862,524
Total receipts	$ 715,600,602	$ 854,564,450	$ 897,365,337
Number of customers charged a security deposit for a new account	1,926	2,050	1,900
Dollar value of security deposits charged for a new account	$ 746,196	$ 1,020,347	$ 1,132,333
Number accounts that transferred a security deposit to a new premise	7,745	8,038	8,033
Dollar value of security deposits transferred to a new premise	$ 1,192,726	$ 868,859	$ 860,620
Total number of accounts past due	372,173	367,082	401,148
30 - 60 days past due	368,827	365,112	400,051
60 - 90 days past due	95,257	40,708	39,463
90 - 120 days past due	52,974	11,915	5,312
120+ days past due	30,930	8,116	1,962
30 - 60 days past due	$ 58,509,902	$ 68,957,334	$ 76,539,892
60 - 90 days past due	$ 11,284,821	$ 5,390,060	$ 5,115,119
90 - 120 days past due	$ 6,170,155	$ 2,006,827	$ 1,069,664
120+ days past due	$ 7,470,511	$ 3,565,776	$ 1,462,203
Total dollar value of accounts past due	$ 83,435,389	$ 79,919,995	$ 84,186,879
Number of customers charged a late payment fee*	-	-	14,762
Dollar value of late payment fees charged*	$ -	$ -	$ 53,994
Number of disconnection notices issued**	343,721	345,303	389,268
Number of installment payment plans (A) established	56,371	29,646	21,781
Dollars associated with installment payment plans (A) established	$ 31,134,157	$ 16,030,123	$ 10,556,536
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	111	1,126	4,707
Number of failed installment payment plans (A)	1	40	364
Number of disconnections for nonpayment	15,223	24,929	18,633
Number of service reconnections after disconnection for nonpayment	9,816	19,458	14,806
Gross number of all accounts written off as uncollectible	4,960	5,601	9,505
Net dollar value of accounts written off as uncollectible	$ 91,020	$ 545,532	$ 2,384,465
Number of accounts from PrePay to Post Pay	2,523	4,287	501
Number of accounts from Post Pay to PrePay	778	751	1,624

PSC Monthly Bad Debt Report

	2020	2020
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**
Number of customers	2,629,842	2,632,262
Dollar amount billed	$ 599,803,112	$ 556,550,801
Total receipts	$ 738,772,517	$ 643,583,179
Number of customers charged a security deposit for a new account	2,020	1,893
Dollar value of security deposits charged for a new account	$ 987,462	$ 979,959
Number accounts that transferred a security deposit to a new premise	8,188	6,932
Dollar value of security deposits transferred to a new premise	$ 1,052,141	$ 877,778
Total number of accounts past due	406,629	485,361
30 - 60 days past due	405,171	481,640
60 - 90 days past due	42,860	60,092
90 - 120 days past due	6,899	10,219
120+ days past due	1,800	2,875
30 - 60 days past due	$ 71,035,897	$ 64,323,498
60 - 90 days past due	$ 5,494,386	$ 7,059,995
90 - 120 days past due	$ 1,035,598	$ 1,393,188
120+ days past due	$ 1,029,419	$ 992,564
Total dollar value of accounts past due	$ 78,595,301	$ 73,769,245
Number of customers charged a late payment fee*	357,967	313,633
Dollar value of late payment fees charged*	$ 1,519,041	$ 1,187,544
Number of disconnection notices issued**	393,772	398,517
Number of installment payment plans (A) established	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -
Number of installment payment plans (B) established	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -
Number of installment payment plans (A) billed in full	3,332	2,546
Number of failed installment payment plans (A)	1,375	1,445
Number of disconnections for nonpayment	20,313	17,215
Number of service reconnections after disconnection for nonpayment	16,727	13,569
Gross number of all accounts written off as uncollectible	11,173	8,816
Net dollar value of accounts written off as uncollectible	$ 3,040,820	$ 1,222,478
Number of accounts from PrePay to Post Pay	168	157
Number of accounts from Post Pay to PrePay	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,635,402	2,639,760	2,642,999
Dollar amount billed	$ 604,370,234	$ 638,668,758	$ 610,583,476
Total receipts	$ 642,525,659	$ 735,453,276	$ 702,803,727
Number of customers charged a security deposit for a new account	1,674	1,933	1,714
Dollar value of security deposits charged for a new account	$ 1,172,230	$ 1,020,430	$ 1,160,680
Number accounts that transferred a security deposit to a new premise	2,776	2,165	2,347
Dollar value of security deposits transferred to a new premise	$ 574,605	$ 453,642	$ 490,955
Total number of accounts past due	504,536	491,449	407,173
30 - 60 days past due	502,564	489,087	388,371
60 - 90 days past due	81,182	76,216	78,130
90 - 120 days past due	14,955	20,672	22,003
120+ days past due	5,216	6,938	11,079
30 - 60 days past due	$ 65,132,288	$ 70,742,946	$ 56,607,877
60 - 90 days past due	$ 7,834,299	$ 7,656,268	$ 8,407,564
90 - 120 days past due	$ 1,942,832	$ 2,218,104	$ 2,300,183
120+ days past due	$ 1,631,965	$ 2,273,365	$ 3,106,975
Total dollar value of accounts past due	$ 76,541,383	$ 82,890,684	$ 70,422,599
Number of customers charged a late payment fee*	311,065	322,914	355,035
Dollar value of late payment fees charged*	$ 1,168,073	$ 1,247,064	$ 1,471,746
Number of disconnection notices issued**	393,480	383,729	407,460
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	2,153	1,097	2,046
Number of failed installment payment plans (A)	2,297	1,193	1,458
Number of disconnections for nonpayment	18,062	17,308	18,790
Number of service reconnections after disconnection for nonpayment	13,077	11,488	13,350
Gross number of all accounts written off as uncollectible	8,045	8,446	7,415
Net dollar value of accounts written off as uncollectible	$ 2,059,537	$ 1,763,256	$ 700,810
Number of accounts from PrePay to Post Pay	291	423	255
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552

PSC Monthly Bad Debt Report

	2021	2021	2021
ALL CUSTOMER CLASSES	**MARCH**	**APRIL**	**MAY**
Number of customers	2,647,099	2,651,534	2,655,359
Dollar amount billed	$ 583,732,918	$ 545,186,814	$ 551,944,931
Total receipts	$ 716,661,954	$ 645,819,034	$ 647,315,217
Number of customers charged a security deposit for a new account	1,984	2,107	2,073
Dollar value of security deposits charged for a new account	$ 814,640	$ 876,368	$ 1,231,158
Number accounts that transferred a security deposit to a new premise	2,834	2,515	2,122
Dollar value of security deposits transferred to a new premise	$ 593,244	$ 527,376	$ 442,324
Total number of accounts past due	407,694	427,213	392,483
30 - 60 days past due	402,966	425,272	380,799
60 - 90 days past due	55,998	58,763	53,659
90 - 120 days past due	19,841	18,130	17,447
120+ days past due	11,663	11,042	9,273
30 - 60 days past due	$ 57,264,283	$ 59,996,814	$ 54,423,072
60 - 90 days past due	$ 5,675,507	$ 5,996,862	$ 5,331,877
90 - 120 days past due	$ 2,364,565	$ 2,500,231	$ 3,091,189
120+ days past due	$ 3,758,493	$ 4,163,327	$ 4,050,907
Total dollar value of accounts past due	$ 69,062,847	$ 72,657,234	$ 66,897,045
Number of customers charged a late payment fee*	313,297	306,451	298,463
Dollar value of late payment fees charged*	$ 1,268,950	$ 1,211,966	$ 1,244,455
Number of disconnection notices issued**	370,498	352,129	355,316
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	3,100	3,634
Dollars associated with installment payment plans (B) established	$ -	$ 1,464,322	$ 1,720,813
Number of installment payment plans (A) billed in full	107,064	10,954	-
Number of failed installment payment plans (A)	1,273	912	812
Number of disconnections for nonpayment	19,979	17,099	18,387
Number of service reconnections after disconnection for nonpayment	15,101	13,240	14,796
Gross number of all accounts written off as uncollectible	8,505	8,359	7,396
Net dollar value of accounts written off as uncollectible	$ 957,583	$ 1,354,911	$ 1,448,371
Number of accounts from PrePay to Post Pay	548	279	143
Number of accounts from Post Pay to PrePay	1,306	961	721

PSC Monthly Bad Debt Report

	2021	2021	2021
ALL CUSTOMER CLASSES	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,658,003	2,659,883	2,663,750
Dollar amount billed	$ 694,858,754	$ 779,522,095	$ 875,306,935
Total receipts	$ 694,642,624	$ 797,823,999	$ 889,016,100
Number of customers charged a security deposit for a new account	2,266	2,603	2,590
Dollar value of security deposits charged for a new account	$ 1,373,429	$ 1,173,116	$ 1,253,619
Number accounts that transferred a security deposit to a new premise	2,503	2,304	2,276
Dollar value of security deposits transferred to a new premise	$ 523,203	$ 494,928	$ 488,791
Total number of accounts past due	370,601	389,794	411,197
30 - 60 days past due	363,317	386,956	409,494
60 - 90 days past due	48,915	43,980	46,356
90 - 120 days past due	14,216	8,104	6,801
120+ days past due	8,137	4,180	2,349
30 - 60 days past due	$ 48,822,981	$ 61,172,748	$ 72,986,034
60 - 90 days past due	$ 5,693,240	$ 3,814,528	$ 4,186,483
90 - 120 days past due	$ 2,600,253	$ 1,240,738	$ 685,693
120+ days past due	$ 4,266,857	$ 2,073,126	$ 870,614
Total dollar value of accounts past due	$ 61,383,332	$ 68,301,141	$ 78,728,824
Number of customers charged a late payment fee*	289,726	337,961	365,448
Dollar value of late payment fees charged*	$ 1,187,226	$ 1,389,258	$ 1,505,937
Number of disconnection notices issued**	345,822	365,703	379,666
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	1,431	249	-
Dollars associated with installment payment plans (B) established	$ 1,072,505	$ 286,477	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	629	352	545
Number of disconnections for nonpayment	20,838	21,393	22,838
Number of service reconnections after disconnection for nonpayment	15,481	15,484	16,338
Gross number of all accounts written off as uncollectible	6,754	6,601	8,992
Net dollar value of accounts written off as uncollectible	$ 446,377	$ 802,300	$ 1,974,915
Number of accounts from PrePay to Post Pay	354	435	415
Number of accounts from Post Pay to PrePay	587	1,720	2,481

PSC Monthly Bad Debt Report

	2021	2021	2021
ALL CUSTOMER CLASSES	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,665,348	2,667,865	2,670,816
Dollar amount billed	$ 816,211,094	$ 649,815,539	$ 606,122,421
Total receipts	$ 919,357,513	$ 835,254,511	$ 747,339,578
Number of customers charged a security deposit for a new account	2,245	2,306	2,577
Dollar value of security deposits charged for a new account	$ 1,106,860	$ 1,006,353	$ 1,121,963
Number accounts that transferred a security deposit to a new premise	1,927	1,886	1,932
Dollar value of security deposits transferred to a new premise	$ 412,272	$ 409,655	$ 441,150
Total number of accounts past due	431,430	453,115	427,778
30 - 60 days past due	429,853	451,135	426,330
60 - 90 days past due	50,069	57,571	55,885
90 - 120 days past due	7,145	8,049	8,883
120+ days past due	2,330	2,444	2,574
30 - 60 days past due	$ 82,511,792	$ 83,278,565	$ 65,380,967
60 - 90 days past due	$ 5,585,883	$ 6,278,163	$ 6,297,011
90 - 120 days past due	$ 799,392	$ 847,006	$ 1,192,887
120+ days past due	$ 768,303	$ 558,846	$ 600,430
Total dollar value of accounts past due	$ 89,665,371	$ 90,962,581	$ 73,471,295
Number of customers charged a late payment fee*	394,569	410,739	363,644
Dollar value of late payment fees charged*	$ 1,769,981	$ 1,879,837	$ 1,434,776
Number of disconnection notices issued**	399,056	418,048	405,666
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	25,755	27,595	24,973
Number of service reconnections after disconnection for nonpayment	18,166	20,150	18,568
Gross number of all accounts written off as uncollectible	9,354	9,535	9,789
Net dollar value of accounts written off as uncollectible	$ 2,348,585	$ 1,664,249	$ 1,858,673
Number of accounts from PrePay to Post Pay	390	197	187
Number of accounts from Post Pay to PrePay	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,672,926	2,676,745	2,678,540
Dollar amount billed	$ 630,272,457	$ 663,591,955	$ 684,878,236
Total receipts	$ 688,310,972	$ 724,508,341	$ 769,599,088
Number of customers charged a security deposit for a new account	2,179	2,156	2,113
Dollar value of security deposits charged for a new account	$ 1,351,403	$ 873,990	$ 879,207
Number accounts that transferred a security deposit to a new premise	1,574	1,534	1,609
Dollar value of security deposits transferred to a new premise	$ 330,157	$ 333,763	$ 337,048
Total number of accounts past due	421,928	429,078	428,458
30 - 60 days past due	419,699	426,767	425,804
60 - 90 days past due	61,988	61,745	59,757
90 - 120 days past due	10,520	12,346	12,376
120+ days past due	3,165	4,079	4,813
30 - 60 days past due	$ 58,683,591	$ 69,299,269	$ 66,414,341
60 - 90 days past due	$ 5,841,149	$ 5,845,742	$ 5,497,110
90 - 120 days past due	$ 1,241,355	$ 1,340,176	$ 1,141,707
120+ days past due	$ 716,982	$ 1,033,968	$ 1,063,693
Total dollar value of accounts past due	$ 66,483,077	$ 77,519,156	$ 74,116,851
Number of customers charged a late payment fee*	343,016	360,803	380,821
Dollar value of late payment fees charged*	$ 1,282,933	$ 1,420,221	$ 1,482,269
Number of disconnection notices issued**	395,114	395,088	403,361
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	26,561	11,266	24,124
Number of service reconnections after disconnection for nonpayment	19,340	8,605	17,945
Gross number of all accounts written off as uncollectible	9,943	9,096	8,460
Net dollar value of accounts written off as uncollectible	$ 1,903,667	$ 1,436,410	$ 926,720
Number of accounts from PrePay to Post Pay	222	551	690
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026

PSC Monthly Bad Debt Report

	2022
ALL CUSTOMER CLASSES	**MARCH**
Number of customers	2,682,477
Dollar amount billed	$ 614,523,769
Total receipts	$ 743,040,622
Number of customers charged a security deposit for a new account	2,055
Dollar value of security deposits charged for a new account	$ 803,652
Number accounts that transferred a security deposit to a new premise	2,095
Dollar value of security deposits transferred to a new premise	$ 420,835
Total number of accounts past due	405,675
30 - 60 days past due	404,218
60 - 90 days past due	48,614
90 - 120 days past due	10,105
120+ days past due	4,205
30 - 60 days past due	$ 66,767,359
60 - 90 days past due	$ 4,650,800
90 - 120 days past due	$ 969,156
120+ days past due	$ 976,625
Total dollar value of accounts past due	$ 73,363,941
Number of customers charged a late payment fee*	355,621
Dollar value of late payment fees charged*	$ 1,449,650
Number of disconnection notices issued**	379,850
Number of installment payment plans (A) established	-
Dollars associated with installment payment plans (A) established	$ -
Number of installment payment plans (B) established	-
Dollars associated with installment payment plans (B) established	$ -
Number of installment payment plans (A) billed in full	-
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	18,869
Number of service reconnections after disconnection for nonpayment	14,264
Gross number of all accounts written off as uncollectible	9,340
Net dollar value of accounts written off as uncollectible	$ 1,075,562
Number of accounts from PrePay to Post Pay	644
Number of accounts from Post Pay to PrePay	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**
Number of customers	2,685,547	2,687,272	2,691,260
Dollar amount billed	$ 607,831,653	$ 673,415,639	$ 934,877,210
Total receipts	$ 724,526,636	$ 717,503,855	$ 825,872,201
Number of customers charged a security deposit for a new account	2,116	2,246	2,159
Dollar value of security deposits charged for a new account	$ 1,002,832	$ 970,819	$ 975,354
Number accounts that transferred a security deposit to a new premise	1,823	1,847	1,961
Dollar value of security deposits transferred to a new premise	$ 381,730	$ 379,604	$ 405,137
Total number of accounts past due	399,565	381,586	398,093
30 - 60 days past due	398,083	380,092	396,534
60 - 90 days past due	54,091	53,469	65,659
90 - 120 days past due	9,637	10,118	12,167
120+ days past due	4,062	3,601	4,010
30 - 60 days past due	$ 60,665,911	$ 54,925,953	$ 62,151,311
60 - 90 days past due	$ 5,982,194	$ 5,444,631	$ 7,049,264
90 - 120 days past due	$ 1,230,328	$ 1,204,302	$ 1,405,004
120+ days past due	$ 922,664	$ 917,555	$ 1,113,776
Total dollar value of accounts past due	$ 68,801,096	$ 62,492,441	$ 71,719,353
Number of customers charged a late payment fee*	338,854	309,239	336,359
Dollar value of late payment fees charged*	$ 1,386,109	$ 1,172,732	$ 1,356,722
Number of disconnection notices issued**	380,385	373,458	380,814
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	20,601	18,902	20,168
Number of service reconnections after disconnection for nonpayment	15,757	14,776	15,838
Gross number of all accounts written off as uncollectible	9,866	9,075	8,400
Net dollar value of accounts written off as uncollectible	$ 1,564,498	$ 1,482,307	$ 1,178,248
Number of accounts from PrePay to Post Pay	357	311	655
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181

PSC Monthly Bad Debt Report

	2022	2022	2022
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,693,769	2,697,837	2,700,953
Dollar amount billed	$ 1,071,532,870	$ 1,011,517,765	$ 945,429,949
Total receipts	$ 1,120,880,822	$ 1,097,074,546	$ 1,044,785,473
Number of customers charged a security deposit for a new account	2,184	2,146	2,025
Dollar value of security deposits charged for a new account	$ 1,138,631	$ 1,197,735	$ 801,072
Number accounts that transferred a security deposit to a new premise	1,777	2,183	1,746
Dollar value of security deposits transferred to a new premise	$ 354,401	$ 455,137	$ 351,225
Total number of accounts past due	430,465	449,574	455,303
30 - 60 days past due	428,478	447,479	453,530
60 - 90 days past due	61,161	64,758	67,393
90 - 120 days past due	13,254	13,282	12,572
120+ days past due	4,672	5,290	4,901
30 - 60 days past due	$ 84,661,369	$ 95,851,667	$ 89,118,869
60 - 90 days past due	$ 6,594,669	$ 7,582,656	$ 9,381,115
90 - 120 days past due	$ 2,002,089	$ 1,625,252	$ 1,775,403
120+ days past due	$ 1,244,917	$ 1,397,777	$ 1,283,429
Total dollar value of accounts past due	$ 94,503,044	$ 106,457,351	$ 101,558,815
Number of customers charged a late payment fee*	388,991	420,530	418,085
Dollar value of late payment fees charged*	$ 1,770,405	$ 1,985,965	$ 1,972,148
Number of disconnection notices issued**	421,496	444,294	445,858
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	20,594	27,604	29,648
Number of service reconnections after disconnection for nonpayment	15,926	20,570	22,464
Gross number of all accounts written off as uncollectible	7,647	9,998	11,766
Net dollar value of accounts written off as uncollectible	$ 1,100,484	$ 1,442,897	$ 2,063,243
Number of accounts from PrePay to Post Pay	741	759	527
Number of accounts from Post Pay to PrePay	1,582	2,982	2,776

PSC Monthly Bad Debt Report

	2022	2022	2022
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,704,609	2,708,441	2,712,780
Dollar amount billed	$ 705,494,361	$ 624,952,565	$ 685,265,335
Total receipts	$ 935,528,684	$ 740,389,913	$ 726,800,945
Number of customers charged a security deposit for a new account	2,101	1,903	1,736
Dollar value of security deposits charged for a new account	$ 1,079,426	$ 832,168	$ 840,390
Number accounts that transferred a security deposit to a new premise	1,816	1,795	1,593
Dollar value of security deposits transferred to a new premise	$ 366,694	$ 356,324	$ 306,382
Total number of accounts past due	435,535	339,279	429,243
30 - 60 days past due	430,025	322,807	427,317
60 - 90 days past due	68,408	70,331	71,383
90 - 120 days past due	12,479	15,072	17,131
120+ days past due	4,636	4,929	6,276
30 - 60 days past due	$ 84,430,507	$ 51,919,816	$ 68,176,292
60 - 90 days past due	$ 8,611,255	$ 9,494,013	$ 8,293,810
90 - 120 days past due	$ 1,738,066	$ 2,105,244	$ 2,760,178
120+ days past due	$ 1,394,766	$ 1,426,161	$ 2,127,349
Total dollar value of accounts past due	$ 96,174,593	$ 64,945,234	$ 81,357,629
Number of customers charged a late payment fee*	382,574	196,852	179,325
Dollar value of late payment fees charged*	$ 1,770,280	$ 850,571	$ 779,177
Number of disconnection notices issued**	441,418	437,517	398,385
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	26,488	26,756	19,154
Number of service reconnections after disconnection for nonpayment	20,657	22,275	15,723
Gross number of all accounts written off as uncollectible	12,227	12,040	10,333
Net dollar value of accounts written off as uncollectible	$ 2,793,316	$ 2,675,387	$ 2,084,179
Number of accounts from PrePay to Post Pay	294	262	418
Number of accounts from Post Pay to PrePay	1,910	2,171	1,412

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,716,089	2,719,185	2,723,390
Dollar amount billed	$ 759,090,217	$ 657,530,511	$ 613,217,812
Total receipts	$ 838,716,699	$ 790,682,631	$ 713,035,090
Number of customers charged a security deposit for a new account	1,947	1,745	1,994
Dollar value of security deposits charged for a new account	$ 720,118	$ 843,886	$ 805,639
Number accounts that transferred a security deposit to a new premise	1,797	1,782	2,116
Dollar value of security deposits transferred to a new premise	$ 369,334	$ 340,257	$ 425,502
Total number of accounts past due	398,821	398,328	338,241
30 - 60 days past due	396,950	395,688	337,612
60 - 90 days past due	65,204	59,276	41,441
90 - 120 days past due	17,636	14,424	10,368
120+ days past due	7,545	6,733	4,470
30 - 60 days past due	$ 67,699,183	$ 70,445,569	$ 53,389,237
60 - 90 days past due	$ 7,906,695	$ 6,690,960	$ 5,721,712
90 - 120 days past due	$ 2,571,176	$ 1,826,387	$ 1,211,772
120+ days past due	$ 2,520,456	$ 2,364,253	$ 1,491,374
Total dollar value of accounts past due	$ 80,697,510	$ 81,327,170	$ 61,814,095
Number of customers charged a late payment fee*	90,240	310,264	318,820
Dollar value of late payment fees charged*	$ 483,159	$ 1,414,369	$ 1,403,719
Number of disconnection notices issued**	350,259	389,560	356,218
Number of installment payment plans (A) established	-		
Dollars associated with installment payment plans (A) established	$ -		
Number of installment payment plans (B) established	-		
Dollars associated with installment payment plans (B) established	$ -		
Number of installment payment plans (A) billed in full	-		
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	16,537	19,871	18,976
Number of service reconnections after disconnection for nonpayment	11,441	13,991	13,982
Gross number of all accounts written off as uncollectible	9,539	8,710	10,149
Net dollar value of accounts written off as uncollectible	$ 1,573,753	$ 1,128,406	$ 1,538,215
Number of accounts from PrePay to Post Pay	531	547	437
Number of accounts from Post Pay to PrePay	1,277	1,397	1,348

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**
Number of customers	2,726,952	2,729,946	2,733,431
Dollar amount billed	$ 606,838,659	$ 604,381,488	$ 793,540,598
Total receipts	$ 629,711,501	$ 710,561,083	$ 768,895,110
Number of customers charged a security deposit for a new account	1,729	1,617	1,830
Dollar value of security deposits charged for a new account	$ 706,725	$ 953,246	$ 986,839
Number accounts that transferred a security deposit to a new premise	1,778	2,002	2,038
Dollar value of security deposits transferred to a new premise	$ 346,880	$ 397,164	$ 389,221
Total number of accounts past due	357,641	366,000	370,906
30 - 60 days past due	356,784	365,029	370,352
60 - 90 days past due	51,970	51,335	57,727
90 - 120 days past due	9,984	12,058	13,110
120+ days past due	4,162	4,135	4,735
30 - 60 days past due	$ 55,461,248	$ 57,572,780	$ 59,066,930
60 - 90 days past due	$ 6,832,288	$ 5,920,143	$ 6,084,400
90 - 120 days past due	$ 1,414,259	$ 1,720,056	$ 1,654,211
120+ days past due	$ 1,400,455	$ 1,524,348	$ 1,832,948
Total dollar value of accounts past due	$ 65,108,251	$ 66,737,328	$ 68,638,489
Number of customers charged a late payment fee*	297,744	321,594	322,560
Dollar value of late payment fees charged*	$ 1,242,272	$ 1,318,293	$ 1,287,556
Number of disconnection notices issued**	371,969	389,155	397,443
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	14,368	17,790	21,567
Number of service reconnections after disconnection for nonpayment	10,437	12,854	16,173
Gross number of all accounts written off as uncollectible	10,206	9,558	9,228
Net dollar value of accounts written off as uncollectible	$ 2,169,714	$ 1,880,667	$ 1,406,642
Number of accounts from PrePay to Post Pay	234	307	607
Number of accounts from Post Pay to PrePay	1,105	1,278	1,396

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,736,418	2,741,506	2,743,774
Dollar amount billed	$ 983,979,306	$ 1,123,690,891	$ 1,065,911,718
Total receipts	$ 942,098,126	$ 1,126,237,315	$ 1,154,864,556
Number of customers charged a security deposit for a new account	1,917	1,882	1,841
Dollar value of security deposits charged for a new account	$ 835,695	$ 829,056	$ 1,128,115
Number accounts that transferred a security deposit to a new premise	1,971	2,217	1,814
Dollar value of security deposits transferred to a new premise	$ 418,700	$ 424,321	$ 348,136
Total number of accounts past due	390,095	399,888	423,995
30 - 60 days past due	389,146	398,799	422,843
60 - 90 days past due	56,757	59,446	64,838
90 - 120 days past due	13,446	13,685	14,992
120+ days past due	5,077	5,146	5,521
30 - 60 days past due	$ 73,172,279	$ 88,617,925	$ 107,034,378
60 - 90 days past due	$ 6,252,548	$ 7,928,683	$ 9,242,206
90 - 120 days past due	$ 1,849,976	$ 1,873,212	$ 2,128,879
120+ days past due	$ 2,069,322	$ 2,407,888	$ 2,341,103
Total dollar value of accounts past due	$ 83,344,125	$ 100,827,707	$ 120,746,566
Number of customers charged a late payment fee*	361,559	386,179	421,302
Dollar value of late payment fees charged*	$ 1,566,147	$ 1,873,438	$ 2,177,624
Number of disconnection notices issued**	408,204	416,300	442,086
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	17,687	18,869	25,319
Number of service reconnections after disconnection for nonpayment	13,283	13,382	17,423
Gross number of all accounts written off as uncollectible	9,472	11,381	12,560
Net dollar value of accounts written off as uncollectible	$ 1,310,457	$ 1,735,050	$ 2,281,686
Number of accounts from PrePay to Post Pay	879	1,025	728
Number of accounts from Post Pay to PrePay	1,292	1,985	2,948

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,747,390	2,750,844	2,754,203
Dollar amount billed	$ 752,151,874	$ 696,776,688	$ 752,916,924
Total receipts	$ 1,008,391,908	$ 830,142,473	$ 843,256,705
Number of customers charged a security deposit for a new account	1,801	1,731	1,690
Dollar value of security deposits charged for a new account	$ 947,019	$ 829,883	$ 1,332,201
Number accounts that transferred a security deposit to a new premise	1,996	1,721	1,590
Dollar value of security deposits transferred to a new premise	$ 385,278	$ 346,433	$ 311,888
Total number of accounts past due	432,148	325,166	426,693
30 - 60 days past due	430,326	313,867	425,563
60 - 90 days past due	69,445	62,522	79,067
90 - 120 days past due	15,516	17,868	22,352
120+ days past due	6,045	6,650	8,483
30 - 60 days past due	$ 108,784,552	$ 60,833,309	$ 73,450,290
60 - 90 days past due	$ 11,121,749	$ 10,735,685	$ 10,911,487
90 - 120 days past due	$ 2,662,658	$ 3,150,597	$ 3,975,898
120+ days past due	$ 2,575,845	$ 2,781,653	$ 3,173,771
Total dollar value of accounts past due	$ 125,144,806	$ 77,501,244	$ 91,511,447
Number of customers charged a late payment fee*	426,862	200,191	261,912
Dollar value of late payment fees charged*	$ 2,253,964	$ 1,041,380	$ 1,175,939
Number of disconnection notices issued**	455,376	468,239	448,276
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	27,482	25,698	20,535
Number of service reconnections after disconnection for nonpayment	19,875	20,500	15,555
Gross number of all accounts written off as uncollectible	13,122	13,349	11,511
Net dollar value of accounts written off as uncollectible	$ 3,034,711	$ 3,824,860	$ 3,055,904
Number of accounts from PrePay to Post Pay	350	299	415
Number of accounts from Post Pay to PrePay	3,426	3,064	1,697

PSC Monthly Bad Debt Report

	2024	2024	2024
ALL CUSTOMER CLASSES	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,759,457	2,761,501	2,763,238
Dollar amount billed	$ 875,262,512	$ 837,869,298	$ 728,043,789
Total receipts	$ 835,845,993	$ 966,199,845	$ 851,486,930
Number of customers charged a security deposit for a new account	1,696	1,781	1,887
Dollar value of security deposits charged for a new account	$ 1,125,771	$ 791,795	$ 1,024,440
Number accounts that transferred a security deposit to a new premise	1,834	1,790	1,969
Dollar value of security deposits transferred to a new premise	$ 353,386	$ 338,188	$ 376,171
Total number of accounts past due	447,317	440,148	429,505
30 - 60 days past due	446,117	437,392	427,416
60 - 90 days past due	82,526	76,209	69,973
90 - 120 days past due	25,124	22,583	19,372
120+ days past due	11,078	11,738	9,864
30 - 60 days past due	$ 86,017,811	$ 93,863,725	$ 93,820,460
60 - 90 days past due	$ 10,215,855	$ 10,163,591	$ 10,505,602
90 - 120 days past due	$ 3,402,565	$ 3,184,944	$ 2,870,190
120+ days past due	$ 4,326,248	$ 4,960,150	$ 4,709,708
Total dollar value of accounts past due	$ 103,962,479	$ 112,172,410	$ 111,905,961
Number of customers charged a late payment fee*	102,383	377,340	412,040
Dollar value of late payment fees charged*	$ 548,721	$ 1,894,487	$ 2,234,219
Number of disconnection notices issued**	463,001	469,281	444,012
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	15,797	25,433	24,882
Number of service reconnections after disconnection for nonpayment	11,643	18,373	18,856
Gross number of all accounts written off as uncollectible	11,969	9,748	10,330
Net dollar value of accounts written off as uncollectible	$ 3,245,629	$ 2,062,599	$ 2,118,982
Number of accounts from PrePay to Post Pay	832	660	436
Number of accounts from Post Pay to PrePay	1,442	2,193	1,816

PSC Monthly Bad Debt Report

	2024	2024	2024
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**
Number of customers	2,768,342	2,773,235	2,778,156
Dollar amount billed	$ 686,954,722	$ 758,073,003	$ 1,002,588,216
Total receipts	$ 832,117,865	$ 869,982,889	$ 935,980,346
Number of customers charged a security deposit for a new account	1,801	1,677	1,691
Dollar value of security deposits charged for a new account	$ 851,851	$ 1,212,778	$ 862,490
Number accounts that transferred a security deposit to a new premise	1,998	1,874	1,750
Dollar value of security deposits transferred to a new premise	$ 382,024	$ 362,085	$ 328,451
Total number of accounts past due	432,296	424,860	413,968
30 - 60 days past due	430,146	422,157	412,273
60 - 90 days past due	73,473	70,984	69,956
90 - 120 days past due	17,529	18,557	19,177
120+ days past due	8,847	8,510	8,477
30 - 60 days past due	$ 91,002,253	$ 77,201,779	$ 82,561,485
60 - 90 days past due	$ 11,166,911	$ 11,135,806	$ 10,236,286
90 - 120 days past due	$ 3,015,112	$ 3,043,115	$ 3,079,454
120+ days past due	$ 4,197,812	$ 4,118,406	$ 4,321,335
Total dollar value of accounts past due	$ 109,382,088	$ 95,499,106	$ 100,198,559
Number of customers charged a late payment fee*	406,593	368,848	388,690
Dollar value of late payment fees charged*	$ 2,147,140	$ 1,916,115	$ 1,741,913
Number of disconnection notices issued**	451,262	446,583	437,342
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	26,820	25,317	22,531
Number of service reconnections after disconnection for nonpayment	20,692	19,937	17,569
Gross number of all accounts written off as uncollectible	11,747	11,633	10,636
Net dollar value of accounts written off as uncollectible	$ 3,311,600	$ 3,495,534	$ 3,334,243
Number of accounts from PrePay to Post Pay	280	280	678
Number of accounts from Post Pay to PrePay	1,949	1,294	900

PSC Monthly Bad Debt Report

	2024	2024	2024
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,779,350	2,785,099	2,788,542
Dollar amount billed	$ 1,231,556,886	$ 1,261,420,594	$ 1,159,736,158
Total receipts	$ 1,193,442,560	$ 1,320,718,605	$ 1,392,080,570
Number of customers charged a security deposit for a new account	1,454	2,058	2,157
Dollar value of security deposits charged for a new account	$ 730,425	$ 1,312,469	$ 1,571,178
Number accounts that transferred a security deposit to a new premise	1,977	1,980	1,631
Dollar value of security deposits transferred to a new premise	$ 368,703	$ 376,293	$ 305,630
Total number of accounts past due	427,871	449,112	458,349
30 - 60 days past due	425,617	447,137	457,174
60 - 90 days past due	70,439	69,856	72,928
90 - 120 days past due	19,465	18,402	18,781
120+ days past due	8,757	8,179	8,253
30 - 60 days past due	$ 96,275,946	$ 127,285,704	$ 135,572,701
60 - 90 days past due	$ 9,665,886	$ 10,903,385	$ 13,530,328
90 - 120 days past due	$ 2,824,225	$ 2,746,369	$ 3,010,527
120+ days past due	$ 4,129,641	$ 3,977,893	$ 3,806,945
Total dollar value of accounts past due	$ 112,895,699	$ 144,913,351	$ 155,920,501
Number of customers charged a late payment fee*	396,598	455,836	460,524
Dollar value of late payment fees charged*	$ 1,937,416	$ 2,575,522	$ 3,483,202
Number of disconnection notices issued**	454,395	475,215	481,603
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	20,850	23,633	21,101
Number of service reconnections after disconnection for nonpayment	14,868	16,544	15,067
Gross number of all accounts written off as uncollectible	10,447	12,479	12,930
Net dollar value of accounts written off as uncollectible	$ 2,488,096	$ 2,703,178	$ 4,016,201
Number of accounts from PrePay to Post Pay	946	799	597
Number of accounts from Post Pay to PrePay	1,290	2,366	2,748

PSC Monthly Bad Debt Report

	2024	2024
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**
Number of customers	2,795,019	2,801,079
Dollar amount billed	$ 829,042,169	$ 728,361,796
Total receipts	$ 1,081,613,300	$ 859,923,368
Number of customers charged a security deposit for a new account	1,653	1,441
Dollar value of security deposits charged for a new account	$ 893,785	$ 975,205
Number accounts that transferred a security deposit to a new premise	1,701	1,615
Dollar value of security deposits transferred to a new premise	$ 317,114	$ 293,425
Total number of accounts past due	518,022	414,933
30 - 60 days past due	516,170	358,020
60 - 90 days past due	165,855	204,604
90 - 120 days past due	32,012	84,775
120+ days past due	10,729	20,693
30 - 60 days past due	$ 129,957,916	$ 73,220,770
60 - 90 days past due	$ 35,306,154	$ 40,547,458
90 - 120 days past due	$ 5,487,488	$ 17,057,085
120+ days past due	$ 4,726,418	$ 7,615,925
Total dollar value of accounts past due	$ 175,477,976	$ 138,441,239
Number of customers charged a late payment fee*	961	943
Dollar value of late payment fees charged*	$ 39,686	$ 44,314
Number of disconnection notices issued**	490,590	509,625
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	238	5
Number of service reconnections after disconnection for nonpayment	340	8
Gross number of all accounts written off as uncollectible	15,410	16,121
Net dollar value of accounts written off as uncollectible	$ 5,218,900	$ 5,066,803
Number of accounts from PrePay to Post Pay	275	58
Number of accounts from Post Pay to PrePay	265	71

PSC Monthly Bad Debt Report

	2024	2025
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**
Number of customers	2,804,123	2,805,753
Dollar amount billed	$ 829,998,156	$ 982,713,946
Total receipts	$ 938,760,130	$ 948,334,588
Number of customers charged a security deposit for a new account	1,429	1,440
Dollar value of security deposits charged for a new account	$ 1,432,674	$ 928,980
Number accounts that transferred a security deposit to a new premise	1,625	1,279
Dollar value of security deposits transferred to a new premise	$ 318,914	$ 249,264
Total number of accounts past due	478,996	431,062
30 - 60 days past due	476,987	428,374
60 - 90 days past due	168,549	110,062
90 - 120 days past due	93,101	60,721
120+ days past due	40,396	39,291
30 - 60 days past due	$ 93,254,871	$ 98,630,789
60 - 90 days past due	$ 26,190,657	$ 18,339,272
90 - 120 days past due	$ 17,514,910	$ 9,776,889
120+ days past due	$ 13,886,355	$ 16,649,531
Total dollar value of accounts past due	$ 150,846,793	$ 143,396,480
Number of customers charged a late payment fee*	75,943	214,251
Dollar value of late payment fees charged*	$ 572,778	$ 1,503,181
Number of disconnection notices issued**	476,569	451,827
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	6	17,423
Number of service reconnections after disconnection for nonpayment	7	9,238
Gross number of all accounts written off as uncollectible	10,460	9,035
Net dollar value of accounts written off as uncollectible	$ 2,895,298	$ 2,214,671
Number of accounts from PrePay to Post Pay	394	571
Number of accounts from Post Pay to PrePay	394	3,061

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**FEBRUARY**	**MARCH**
Number of customers	2,803,132	2,804,658
Dollar amount billed	$ 965,577,623	$ 820,677,606
Total receipts	$ 1,181,265,581	$ 1,025,272,746
Number of customers charged a security deposit for a new account	1,616	1,865
Dollar value of security deposits charged for a new account	$ 1,020,217	$ 1,124,310
Number accounts that transferred a security deposit to a new premise	1,457	1,683
Dollar value of security deposits transferred to a new premise	$ 266,829	$ 313,288
Total number of accounts past due	442,339	414,114
30 - 60 days past due	438,481	412,296
60 - 90 days past due	82,344	66,159
90 - 120 days past due	34,234	25,503
120+ days past due	22,988	15,915
30 - 60 days past due	$ 119,348,930	$ 107,973,753
60 - 90 days past due	$ 15,483,139	$ 12,448,140
90 - 120 days past due	$ 5,494,709	$ 4,297,618
120+ days past due	$ 11,941,879	$ 9,122,181
Total dollar value of accounts past due	$ 152,268,658	$ 133,841,692
Number of customers charged a late payment fee*	334,367	423,828
Dollar value of late payment fees charged*	$ 2,156,716	$ 2,363,638
Number of disconnection notices issued**	484,371	459,386
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	30,791	24,268
Number of service reconnections after disconnection for nonpayment	20,885	17,033
Gross number of all accounts written off as uncollectible	9,193	10,471
Net dollar value of accounts written off as uncollectible	$ 2,760,674	$ 4,315,372
Number of accounts from PrePay to Post Pay	415	506
Number of accounts from Post Pay to PrePay	3,055	3,280

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**APRIL**	**MAY**
Number of customers	2,807,705	2,812,457
Dollar amount billed	$ 794,237,643	$ 834,016,581
Total receipts	$ 1,010,669,978	$ 1,043,070,318
Number of customers charged a security deposit for a new account	1,984	2,091
Dollar value of security deposits charged for a new account	$ 847,398	$ 974,038
Number accounts that transferred a security deposit to a new premise	1,689	1,524
Dollar value of security deposits transferred to a new premise	$ 313,964	$ 289,362
Total number of accounts past due	412,921	403,506
30 - 60 days past due	410,976	401,473
60 - 90 days past due	64,272	71,556
90 - 120 days past due	24,135	23,719
120+ days past due	14,454	13,199
30 - 60 days past due	$ 93,200,926	$ 84,824,782
60 - 90 days past due	$ 13,069,293	$ 12,087,547
90 - 120 days past due	$ 4,436,163	$ 4,664,861
120+ days past due	$ 8,469,512	$ 8,152,039
Total dollar value of accounts past due	$ 119,175,894	$ 109,729,228
Number of customers charged a late payment fee*	415,014	402,196
Dollar value of late payment fees charged*	$ 2,200,884	$ 1,966,454
Number of disconnection notices issued**	457,870	451,475
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	27,050	24,158
Number of service reconnections after disconnection for nonpayment	19,152	18,282
Gross number of all accounts written off as uncollectible	16,860	12,380
Net dollar value of accounts written off as uncollectible	$ 9,883,898	$ 5,947,836
Number of accounts from PrePay to Post Pay	240	290
Number of accounts from Post Pay to PrePay	3,143	2,782

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**JUNE**	**JULY**
Number of customers	2,816,696	2,819,939
Dollar amount billed	$ 1,024,477,211	$ 1,297,994,467
Total receipts	$ 1,054,778,319	$ 1,215,650,272
Number of customers charged a security deposit for a new account	1,883	1,869
Dollar value of security deposits charged for a new account	$ 1,019,759	$ 1,883,747
Number accounts that transferred a security deposit to a new premise	1,696	1,824
Dollar value of security deposits transferred to a new premise	$ 316,255	$ 333,143
Total number of accounts past due	403,877	412,644
30 - 60 days past due	402,002	410,482
60 - 90 days past due	71,169	66,926
90 - 120 days past due	24,374	23,445
120+ days past due	13,689	13,418
30 - 60 days past due	$ 84,476,589	$ 95,558,902
60 - 90 days past due	$ 10,577,818	$ 10,330,223
90 - 120 days past due	$ 4,385,144	$ 3,841,115
120+ days past due	$ 8,572,584	$ 8,388,793
Total dollar value of accounts past due	$ 108,012,135	$ 118,119,032
Number of customers charged a late payment fee*	406,837	428,204
Dollar value of late payment fees charged*	$ 2,003,011	$ 2,287,441
Number of disconnection notices issued**	451,867	458,391
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	23,745	21,343
Number of service reconnections after disconnection for nonpayment	17,904	16,050
Gross number of all accounts written off as uncollectible	13,094	12,474
Net dollar value of accounts written off as uncollectible	$ 5,366,514	$ 4,887,479
Number of accounts from PrePay to Post Pay	562	931
Number of accounts from Post Pay to PrePay	2,121	2,207

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**AUGUST**	**SEPTEMBER**
Number of customers	2,824,187	2,826,506
Dollar amount billed	$ 1,361,968,270	$ 1,083,427,547
Total receipts	$ 1,471,242,111	$ 1,335,116,952
Number of customers charged a security deposit for a new account	2,333	2,190
Dollar value of security deposits charged for a new account	$ 2,122,434	$ 1,515,437
Number accounts that transferred a security deposit to a new premise	1,804	1,737
Dollar value of security deposits transferred to a new premise	$ 333,416	$ 326,498
Total number of accounts past due	429,308	434,190
30 - 60 days past due	427,320	432,959
60 - 90 days past due	66,507	65,637
90 - 120 days past due	22,859	20,038
120+ days past due	13,113	11,581
30 - 60 days past due	$ 130,563,535	$ 122,490,744
60 - 90 days past due	$ 11,253,147	$ 13,291,831
90 - 120 days past due	$ 3,650,870	$ 3,455,307
120+ days past due	$ 8,502,497	$ 7,968,921
Total dollar value of accounts past due	$ 153,970,049	$ 147,206,803
Number of customers charged a late payment fee*	452,176	456,410
Dollar value of late payment fees charged*	$ 2,864,575	$ 2,672,896
Number of disconnection notices issued**	469,198	485,929
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	27,761	29,093
Number of service reconnections after disconnection for nonpayment	18,965	20,632
Gross number of all accounts written off as uncollectible	13,216	13,148
Net dollar value of accounts written off as uncollectible	$ 4,532,123	$ 4,474,084
Number of accounts from PrePay to Post Pay	701	521
Number of accounts from Post Pay to PrePay	3,053	3,604

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**
Number of customers	2,829,961	2,831,416
Dollar amount billed	$ 894,746,046	$ 786,860,870
Total receipts	$ 1,157,597,512	$ 1,016,597,842
Number of customers charged a security deposit for a new account	2,099	1,889
Dollar value of security deposits charged for a new account	$ 1,155,268	$ 1,579,491
Number accounts that transferred a security deposit to a new premise	1,717	1,422
Dollar value of security deposits transferred to a new premise	$ 315,045	$ 267,504
Total number of accounts past due	430,951	318,966
30 - 60 days past due	428,519	301,034
60 - 90 days past due	68,129	65,868
90 - 120 days past due	19,362	19,621
120+ days past due	10,433	10,209
30 - 60 days past due	$ 104,803,662	$ 67,396,872
60 - 90 days past due	$ 14,060,273	$ 12,324,230
90 - 120 days past due	$ 3,877,840	$ 4,205,184
120+ days past due	$ 7,824,128	$ 7,887,054
Total dollar value of accounts past due	$ 130,565,902	$ 91,813,340
Number of customers charged a late payment fee*	446,026	249,734
Dollar value of late payment fees charged*	$ 2,517,990	$ 1,414,519
Number of disconnection notices issued**	472,510	486,287
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	30,690	33,550
Number of service reconnections after disconnection for nonpayment	22,684	27,003
Gross number of all accounts written off as uncollectible	14,511	13,692
Net dollar value of accounts written off as uncollectible	$ 5,053,988	$ 5,477,602
Number of accounts from PrePay to Post Pay	371	297
Number of accounts from Post Pay to PrePay	3,367	2,552

PSC Monthly Bad Debt Report

	2025	2026
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**
Number of customers	2,833,531	2,839,015
Dollar amount billed	$ 880,139,332	$ 944,431,746
Total receipts	$ 970,045,944	$ 1,038,363,367
Number of customers charged a security deposit for a new account	1,778	2,037
Dollar value of security deposits charged for a new account	$ 1,277,181	$ 1,274,666
Number accounts that transferred a security deposit to a new premise	1,541	1,320
Dollar value of security deposits transferred to a new premise	$ 288,895	$ 251,555
Total number of accounts past due	435,053	445,598
30 - 60 days past due	434,048	444,975
60 - 90 days past due	69,381	76,313
90 - 120 days past due	21,288	24,024
120+ days past due	10,872	12,347
30 - 60 days past due	$ 86,618,430	$ 100,833,482
60 - 90 days past due	$ 12,348,710	$ 12,582,003
90 - 120 days past due	$ 4,145,651	$ 4,631,181
120+ days past due	$ 8,406,329	$ 9,621,790
Total dollar value of accounts past due	$ 111,519,120	$ 127,668,456
Number of customers charged a late payment fee*	121,900	217,784
Dollar value of late payment fees charged*	$ 872,856	$ 1,365,754
Number of disconnection notices issued**	473,147	476,479
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	21,641	15,642
Number of service reconnections after disconnection for nonpayment	17,412	11,918
Gross number of all accounts written off as uncollectible	12,611	11,725
Net dollar value of accounts written off as uncollectible	$ 4,628,136	$ 3,562,774
Number of accounts from PrePay to Post Pay	543	599
Number of accounts from Post Pay to PrePay	1,905	1,335

PSC Monthly Bad Debt Report

	2026	2026
ALL CUSTOMER CLASSES	**FEBRUARY**	**MARCH**
Number of customers	2,839,009	2,842,444
Dollar amount billed	$ 1,009,611,177	$ 834,637,048
Total receipts	$ 1,130,747,297	$ 1,141,114,643
Number of customers charged a security deposit for a new account	1,801	2,332
Dollar value of security deposits charged for a new account	$ 1,016,933	$ 1,760,861
Number accounts that transferred a security deposit to a new premise	1,484	2,091
Dollar value of security deposits transferred to a new premise	$ 267,265	$ 393,430
Total number of accounts past due	355,220	358,790
30 - 60 days past due	339,367	356,269
60 - 90 days past due	72,514	47,295
90 - 120 days past due	22,987	18,790
120+ days past due	12,588	11,172
30 - 60 days past due	$ 83,160,578	$ 84,828,499
60 - 90 days past due	$ 13,315,135	$ 8,123,244
90 - 120 days past due	$ 4,995,702	$ 4,064,866
120+ days past due	$ 10,581,971	$ 11,590,045
Total dollar value of accounts past due	$ 112,053,387	$ 108,606,654
Number of customers charged a late payment fee*	167,972	356,271
Dollar value of late payment fees charged*	$ 1,240,422	$ 2,219,985
Number of disconnection notices issued**	476,479	448,518
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	37,778	28,496
Number of service reconnections after disconnection for nonpayment	27,966	21,013
Gross number of all accounts written off as uncollectible	10,141	11,734
Net dollar value of accounts written off as uncollectible	$ 2,451,977	$ 2,682,756
Number of accounts from PrePay to Post Pay	880	558
Number of accounts from Post Pay to PrePay	2,605	1,939

PSC Monthly Bad Debt Report

	2026	2026
ALL CUSTOMER CLASSES	**APRIL**	**MAY**
Number of customers	2,845,330	2,847,315
Dollar amount billed	$ 824,614,254	$ 825,888,289
Total receipts	$ 1,009,394,747	$ 987,129,328
Number of customers charged a security deposit for a new account	1,939	1,938
Dollar value of security deposits charged for a new account	$ 1,067,201	$ 941,912
Number accounts that transferred a security deposit to a new premise	1,766	1,655
Dollar value of security deposits transferred to a new premise	$ 329,267	$ 313,699
Total number of accounts past due	398,296	397,455
30 - 60 days past due	396,739	395,441
60 - 90 days past due	53,723	54,064
90 - 120 days past due	13,552	14,798
120+ days past due	9,986	8,832
30 - 60 days past due	$ 85,671,623	$ 79,502,179
60 - 90 days past due	$ 9,687,613	$ 9,055,992
90 - 120 days past due	$ 2,635,061	$ 3,284,591
120+ days past due	$ 10,919,324	$ 11,031,749
Total dollar value of accounts past due	$ 108,913,620	$ 102,874,512
Number of customers charged a late payment fee*	401,106	394,057
Dollar value of late payment fees charged*	$ 2,364,444	$ 2,000,418
Number of disconnection notices issued**	440,656	439,732
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	32,484	31,166
Number of service reconnections after disconnection for nonpayment	25,606	24,935
Gross number of all accounts written off as uncollectible	13,252	11,377
Net dollar value of accounts written off as uncollectible	$ 4,168,818	$ 3,337,200
Number of accounts from PrePay to Post Pay	343	293
Number of accounts from Post Pay to PrePay	2,235	1,792

PSC Monthly Bad Debt Report

	2026	2026
ALL CUSTOMER CLASSES	**JUNE**	**JULY**
Number of customers	2,850,409	2,853,466
Dollar amount billed	$ 991,675,562	**REDACTED**
Total receipts	$ 1,033,168,424	**REDACTED**
Number of customers charged a security deposit for a new account	1,859	2,007
Dollar value of security deposits charged for a new account	$ 1,205,996	$ 1,895,801
Number accounts that transferred a security deposit to a new premise	1,991	1,858
Dollar value of security deposits transferred to a new premise	$ 380,517	$ 346,143
Total number of accounts past due	392,501	406,438
30 - 60 days past due	390,315	404,397
60 - 90 days past due	54,304	51,914
90 - 120 days past due	14,864	15,241
120+ days past due	8,859	8,846
30 - 60 days past due	$ 78,493,892	$ 89,434,813
60 - 90 days past due	$ 7,946,100	$ 8,170,719
90 - 120 days past due	$ 3,018,141	$ 2,845,628
120+ days past due	$ 11,343,567	$ 11,512,898
Total dollar value of accounts past due	$ 100,801,699	$ 111,964,058
Number of customers charged a late payment fee*	388,867	415,321
Dollar value of late payment fees charged*	$ 1,909,318	$ 2,111,574
Number of disconnection notices issued**	438,839	235,380
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	28,118	29,863
Number of service reconnections after disconnection for nonpayment	22,643	22,729
Gross number of all accounts written off as uncollectible	11,149	10,994
Net dollar value of accounts written off as uncollectible	$ 3,245,325	$ 2,589,734
Number of accounts from PrePay to Post Pay	671	1,017
Number of accounts from Post Pay to PrePay	1,638	2,024

PSC Monthly Bad Debt Report

	2026
ALL CUSTOMER CLASSES	**AUGUST**
Number of customers	2,858,269
Dollar amount billed	**REDACTED**
Total receipts	**REDACTED**
Number of customers charged a security deposit for a new account	2,476
Dollar value of security deposits charged for a new account	$ 1,309,935
Number accounts that transferred a security deposit to a new premise	1,802
Dollar value of security deposits transferred to a new premise	$ 343,763
Total number of accounts past due	433,567
30 - 60 days past due	431,718
60 - 90 days past due	66,415
90 - 120 days past due	15,924
120+ days past due	8,926
30 - 60 days past due	$ 112,541,962
60 - 90 days past due	$ 10,989,111
90 - 120 days past due	$ 2,929,258
120+ days past due	$ 11,805,417
Total dollar value of accounts past due	$ 138,265,748
Number of customers charged a late payment fee*	232,646
Dollar value of late payment fees charged*	$ 1,321,163
Number of disconnection notices issued**	-
Number of installment payment plans (A) established	
Dollars associated with installment payment plans (A) established	
Number of installment payment plans (B) established	
Dollars associated with installment payment plans (B) established	
Number of installment payment plans (A) billed in full	
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	12,814
Number of service reconnections after disconnection for nonpayment	10,246
Gross number of all accounts written off as uncollectible	13,173
Net dollar value of accounts written off as uncollectible	$ 3,015,505
Number of accounts from PrePay to Post Pay	685
Number of accounts from Post Pay to PrePay	1,126

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit for a new account
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee*
Dollar value of late payment fees charged*
Number of disconnection notices issued**
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition
Number of customers	Number of Residential Customers
Dollar amount billed	Residential Revenue
Total receipts	Residential Sum of Payments
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears
120+ days past due	Number of Residential Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears
Number of customers charged a late payment fee*	Number of Residential Accounts billed late payment charge
Dollar value of late payment fees charged*	Dollars of Residential Accounts billed late payment charge
Number of disconnection notices issued**	Number of Residential disconnect messages issued on bill
Number of installment payment plans (A) established	Number of Residential installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (do
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for no
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

	2020	2020	2020
RESIDENTIAL CLASS ONLY	**APR**	**MAY**	**JUNE**
Number of customers	2,267,594	2,273,185	2,277,482
Dollar amount billed	$ 224,293,003	$ 232,222,139	$ 320,244,149
Total receipts	$ 262,420,341	$ 269,081,270	$ 286,415,108
Number of customers charged a security deposit for a new account	1,182	1,282	1,107
Dollar value of security deposits charged for a new account	$ 207,312	$ 233,730	$ 179,035
Number accounts that transferred a security deposit to a new premise	8,470	9,406	4,907
Dollar value of security deposits transferred to a new premise	$ 1,058,482	$ 1,149,778	$ 548,717
Total number of accounts past due	449,088	417,351	402,299
30 - 60 days past due	446,793	413,915	398,225
60 - 90 days past due	142,798	151,368	158,146
90 - 120 days past due	26,763	67,110	82,782
120+ days past due	3,601	16,375	39,319
30 - 60 days past due	$ 55,506,406	$ 46,264,658	$ 42,298,839
60 - 90 days past due	$ 16,506,946	$ 16,768,584	$ 15,331,624
90 - 120 days past due	$ 2,284,124	$ 7,349,937	$ 8,886,025
120+ days past due	$ 309,147	$ 1,658,821	$ 5,342,839
Total dollar value of accounts past due	$ 74,606,622	$ 72,041,998	$ 71,859,328
Number of customers charged a late payment fee*	-	-	-
Dollar value of late payment fees charged*	$ -	$ -	$ -
Number of disconnection notices issued**	438,882	350,199	397,657
Number of installment payment plans (A) established	-	-	26,937
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 13,001,978
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	-	-	-
Number of disconnections for nonpayment	-	-	-
Number of service reconnections after disconnection for nonpayment	-	-	-
Gross number of accounts written off as uncollectible	8,831	7,684	4,473
Number of accounts from PrePay to Post Pay	250	258	426
Number of accounts from Post Pay to PrePay	119	83	101

PSC Monthly Bad Debt Report

	2020	2020	2020
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,279,582	2,282,827	2,286,941
Dollar amount billed	$ 385,710,671	$ 401,084,269	$ 371,042,233
Total receipts	$ 340,383,734	$ 394,704,288	$ 410,546,643
Number of customers charged a security deposit for a new account	1,202	1,209	1,087
Dollar value of security deposits charged for a new account	$ 211,482	$ 258,582	$ 191,587
Number accounts that transferred a security deposit to a new premise	7,791	8,133	8,110
Dollar value of security deposits transferred to a new premise	$ 1,153,018	$ 1,151,531	$ 1,215,569
Total number of accounts past due	344,897	344,629	378,446
30 - 60 days past due	342,244	343,322	377,645
60 - 90 days past due	86,358	35,698	35,716
90 - 120 days past due	47,145	9,321	3,991
120+ days past due	26,861	6,185	1,266
30 - 60 days past due	$ 44,299,656	$ 52,738,351	$ 62,016,369
60 - 90 days past due	$ 7,592,993	$ 2,591,350	$ 2,964,284
90 - 120 days past due	$ 4,142,457	$ 619,961	$ 219,772
120+ days past due	$ 4,674,192	$ 1,172,817	$ 162,370
Total dollar value of accounts past due	$ 60,709,298	$ 57,122,479	$ 65,362,795
Number of customers charged a late payment fee*	-	-	14,148
Dollar value of late payment fees charged*	$ -	$ -	$ 45,829
Number of disconnection notices issued**	325,173	328,179	371,821
Number of installment payment plans (A) established	54,627	28,762	21,423
Dollars associated with installment payment plans (A) established	$ 27,899,985	$ 13,413,590	$ 8,774,262
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	91	1,070	4,536
Number of failed installment payment plans (A)	1	38	358
Number of disconnections for nonpayment	13,640	22,210	16,727
Number of service reconnections after disconnection for nonpayment	8,881	17,454	13,213
Gross number of accounts written off as uncollectible	4,923	4,433	8,642
Number of accounts from PrePay to Post Pay	2,523	4,287	501
Number of accounts from Post Pay to PrePay	778	751	1,624

PSC Monthly Bad Debt Report

	2020	2020
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**
Number of customers	2,291,382	2,293,334
Dollar amount billed	$ 241,878,777	$ 226,179,453
Total receipts	$ 325,532,543	$ 280,224,306
Number of customers charged a security deposit for a new account	1,157	1,118
Dollar value of security deposits charged for a new account	$ 197,936	$ 202,088
Number accounts that transferred a security deposit to a new premise	8,180	7,001
Dollar value of security deposits transferred to a new premise	$ 1,270,596	$ 1,031,586
Total number of accounts past due	382,331	457,786
30 - 60 days past due	381,189	456,205
60 - 90 days past due	38,974	53,496
90 - 120 days past due	5,727	8,840
120+ days past due	1,267	2,325
30 - 60 days past due	$ 57,278,640	$ 49,458,284
60 - 90 days past due	$ 4,076,497	$ 5,341,116
90 - 120 days past due	$ 531,143	$ 978,578
120+ days past due	$ 167,789	$ 335,182
Total dollar value of accounts past due	$ 62,054,068	$ 56,113,161
Number of customers charged a late payment fee*	341,223	295,347
Dollar value of late payment fees charged*	$ 1,174,786	$ 851,776
Number of disconnection notices issued**	377,588	381,279
Number of installment payment plans (A) established	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -
Number of installment payment plans (B) established	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -
Number of installment payment plans (A) billed in full	3,248	2,453
Number of failed installment payment plans (A)	1,320	1,399
Number of disconnections for nonpayment	18,513	15,897
Number of service reconnections after disconnection for nonpayment	15,067	12,460
Gross number of accounts written off as uncollectible	10,054	7,995
Number of accounts from PrePay to Post Pay	168	157
Number of accounts from Post Pay to PrePay	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,296,077	2,300,194	2,302,948
Dollar amount billed	$ 271,249,044	$ 303,302,172	$ 279,461,049
Total receipts	$ 291,625,863	$ 336,829,441	$ 319,607,916
Number of customers charged a security deposit for a new account	1,000	1,096	975
Dollar value of security deposits charged for a new account	$ 186,155	$ 226,495	$ 174,445
Number accounts that transferred a security deposit to a new premise	2,701	2,095	2,265
Dollar value of security deposits transferred to a new premise	$ 544,295	$ 422,737	$ 454,979
Total number of accounts past due	476,618	464,609	387,780
30 - 60 days past due	474,854	462,694	370,161
60 - 90 days past due	75,622	71,219	74,015
90 - 120 days past due	13,275	18,918	20,473
120+ days past due	4,529	6,207	10,314
30 - 60 days past due	$ 49,229,306	$ 53,917,544	$ 47,619,232
60 - 90 days past due	$ 5,937,687	$ 5,386,875	$ 6,373,013
90 - 120 days past due	$ 1,521,239	$ 1,761,024	$ 1,850,813
120+ days past due	$ 851,511	$ 1,495,373	$ 2,290,357
Total dollar value of accounts past due	$ 57,539,743	$ 62,560,816	$ 58,133,414
Number of customers charged a late payment fee*	294,087	303,423	336,971
Dollar value of late payment fees charged*	$ 829,135	$ 908,367	$ 1,097,518
Number of disconnection notices issued**	376,649	366,525	389,465
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	1,157	1,065	2,035
Number of failed installment payment plans (A)	2,208	1,145	1,367
Number of disconnections for nonpayment	16,343	15,233	16,858
Number of service reconnections after disconnection for nonpayment	11,805	10,143	11,992
Gross number of accounts written off as uncollectible	7,847	8,164	7,169
Number of accounts from PrePay to Post Pay	291	423	255
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552

PSC Monthly Bad Debt Report

	2021	2021	2021
RESIDENTIAL CLASS ONLY	**MARCH**	**APRIL**	**MAY**
Number of customers	2,306,600	2,310,317	2,313,560
Dollar amount billed	$ 253,970,569	$ 226,593,617	$ 224,501,258
Total receipts	$ 324,572,023	$ 279,608,724	$ 273,749,289
Number of customers charged a security deposit for a new account	1,230	1,256	1,218
Dollar value of security deposits charged for a new account	$ 241,195	$ 202,592	$ 227,241
Number accounts that transferred a security deposit to a new premise	2,744	2,431	2,052
Dollar value of security deposits transferred to a new premise	$ 548,294	$ 495,341	$ 415,669
Total number of accounts past due	387,897	405,404	370,647
30 - 60 days past due	383,479	403,771	359,345
60 - 90 days past due	52,640	54,986	50,447
90 - 120 days past due	18,627	17,097	16,479
120+ days past due	10,980	10,565	8,935
30 - 60 days past due	$ 48,328,477	$ 46,985,796	$ 39,757,473
60 - 90 days past due	$ 4,653,639	$ 4,693,951	$ 4,037,274
90 - 120 days past due	$ 1,982,563	$ 2,136,579	$ 2,576,132
120+ days past due	$ 2,898,036	$ 3,446,417	$ 3,414,968
Total dollar value of accounts past due	$ 57,862,715	$ 57,262,743	$ 49,785,848
Number of customers charged a late payment fee*	296,632	290,469	282,210
Dollar value of late payment fees charged*	$ 950,661	$ 956,805	$ 892,291
Number of disconnection notices issued**	354,206	336,070	338,995
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	3,100	3,634
Dollars associated with installment payment plans (B) established	$ -	$ 1,464,322	$ 1,720,813
Number of installment payment plans (A) billed in full	104,250	10,839	-
Number of failed installment payment plans (A)	1,256	1,020	781
Number of disconnections for nonpayment	17,965	15,179	16,706
Number of service reconnections after disconnection for nonpayment	13,639	11,900	13,557
Gross number of accounts written off as uncollectible	8,001	7,867	6,933
Number of accounts from PrePay to Post Pay	548	279	143
Number of accounts from Post Pay to PrePay	1,306	961	721

PSC Monthly Bad Debt Report

	2021	2021	2021
RESIDENTIAL CLASS ONLY	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,315,579	2,317,209	2,320,810
Dollar amount billed	$ 321,746,685	$ 363,088,187	$ 397,837,549
Total receipts	$ 301,149,374	$ 352,303,478	$ 391,088,178
Number of customers charged a security deposit for a new account	1,416	1,749	1,723
Dollar value of security deposits charged for a new account	$ 262,329	$ 303,010	$ 272,524
Number accounts that transferred a security deposit to a new premise	2,431	2,225	2,198
Dollar value of security deposits transferred to a new premise	$ 492,703	$ 448,060	$ 442,342
Total number of accounts past due	348,643	367,609	388,506
30 - 60 days past due	341,705	365,248	387,137
60 - 90 days past due	44,779	40,007	42,584
90 - 120 days past due	13,162	6,852	5,670
120+ days past due	7,773	3,764	1,943
30 - 60 days past due	$ 36,562,903	$ 48,370,561	$ 57,317,886
60 - 90 days past due	$ 3,046,559	$ 2,392,856	$ 2,930,365
90 - 120 days past due	$ 1,322,547	$ 463,904	$ 315,870
120+ days past due	$ 3,465,533	$ 1,456,078	$ 358,096
Total dollar value of accounts past due	$ 44,397,543	$ 52,683,399	$ 60,922,217
Number of customers charged a late payment fee*	273,023	320,918	347,522
Dollar value of late payment fees charged*	$ 839,193	$ 1,056,527	$ 1,197,286
Number of disconnection notices issued**	329,606	349,135	362,751
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	1,431	249	-
Dollars associated with installment payment plans (B) established	$ 1,072,505	$ 286,477	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	605	345	543
Number of disconnections for nonpayment	19,124	19,381	20,746
Number of service reconnections after disconnection for nonpayment	14,297	14,204	14,931
Gross number of accounts written off as uncollectible	6,498	6,389	8,797
Number of accounts from PrePay to Post Pay	354	435	415
Number of accounts from Post Pay to PrePay	587	1,720	2,481

PSC Monthly Bad Debt Report

	2021	2021	2021
RESIDENTIAL CLASS ONLY	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,322,328	2,324,842	2,327,258
Dollar amount billed	$ 370,567,763	$ 250,185,889	$ 234,434,553
Total receipts	$ 402,890,056	$ 343,728,355	$ 295,053,352
Number of customers charged a security deposit for a new account	1,465	1,527	1,741
Dollar value of security deposits charged for a new account	$ 263,142	$ 259,748	$ 277,734
Number accounts that transferred a security deposit to a new premise	1,861	1,817	1,870
Dollar value of security deposits transferred to a new premise	$ 377,459	$ 366,980	$ 380,110
Total number of accounts past due	405,596	426,845	403,520
30 - 60 days past due	404,353	425,309	402,253
60 - 90 days past due	45,793	53,268	51,989
90 - 120 days past due	6,014	6,923	7,787
120+ days past due	1,871	2,046	2,186
30 - 60 days past due	$ 63,770,668	$ 65,372,848	$ 47,999,093
60 - 90 days past due	$ 3,426,152	$ 4,359,281	$ 4,291,695
90 - 120 days past due	$ 408,132	$ 515,807	$ 648,677
120+ days past due	$ 258,826	$ 292,024	$ 320,460
Total dollar value of accounts past due	$ 67,863,779	$ 70,539,961	$ 53,259,924
Number of customers charged a late payment fee*	373,729	387,163	344,407
Dollar value of late payment fees charged*	$ 1,338,666	$ 1,371,451	$ 1,075,830
Number of disconnection notices issued**	381,216	398,312	387,429
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	23,156	25,301	22,715
Number of service reconnections after disconnection for nonpayment	16,735	18,624	17,305
Gross number of accounts written off as uncollectible	9,103	9,302	9,509
Number of accounts from PrePay to Post Pay	390	197	187
Number of accounts from Post Pay to PrePay	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,329,283	2,333,036	2,334,252
Dollar amount billed	$ 267,894,785	$ 295,604,824	$ 312,353,342
Total receipts	$ 287,026,623	$ 310,959,791	$ 347,702,969
Number of customers charged a security deposit for a new account	1,428	1,408	1,350
Dollar value of security deposits charged for a new account	$ 225,513	$ 217,205	$ 209,371
Number accounts that transferred a security deposit to a new premise	1,525	1,471	1,562
Dollar value of security deposits transferred to a new premise	$ 305,282	$ 299,710	$ 314,473
Total number of accounts past due	395,102	401,781	403,195
30 - 60 days past due	393,138	399,821	401,170
60 - 90 days past due	56,924	56,466	55,134
90 - 120 days past due	9,126	10,725	10,964
120+ days past due	2,633	3,409	4,188
30 - 60 days past due	$ 43,647,028	$ 49,639,720	$ 52,905,055
60 - 90 days past due	$ 4,016,738	$ 3,930,363	$ 4,089,827
90 - 120 days past due	$ 728,498	$ 753,764	$ 750,697
120+ days past due	$ 359,111	$ 511,721	$ 659,925
Total dollar value of accounts past due	$ 48,751,373	$ 54,835,566	$ 58,405,505
Number of customers charged a late payment fee*	323,916	340,407	359,402
Dollar value of late payment fees charged*	$ 978,024	$ 1,052,781	$ 1,144,397
Number of disconnection notices issued**	376,659	376,648	384,179
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,684	9,445	22,284
Number of service reconnections after disconnection for nonpayment	18,279	7,247	16,470
Gross number of accounts written off as uncollectible	9,567	8,879	8,212
Number of accounts from PrePay to Post Pay	222	551	690
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026

PSC Monthly Bad Debt Report

	2022
RESIDENTIAL CLASS ONLY	**MARCH**
Number of customers	2,337,847
Dollar amount billed	$ 257,682,148
Total receipts	$ 318,841,233
Number of customers charged a security deposit for a new account	1,313
Dollar value of security deposits charged for a new account	$ 216,945
Number accounts that transferred a security deposit to a new premise	2,028
Dollar value of security deposits transferred to a new premise	$ 398,989
Total number of accounts past due	382,574
30 - 60 days past due	381,372
60 - 90 days past due	44,777
90 - 120 days past due	8,850
120+ days past due	3,627
30 - 60 days past due	$ 53,981,008
60 - 90 days past due	$ 3,228,473
90 - 120 days past due	$ 652,229
120+ days past due	$ 591,864
Total dollar value of accounts past due	$ 58,453,573
Number of customers charged a late payment fee*	337,229
Dollar value of late payment fees charged*	$ 1,111,804
Number of disconnection notices issued**	362,643
Number of installment payment plans (A) established	-
Dollars associated with installment payment plans (A) established	$ -
Number of installment payment plans (B) established	-
Dollars associated with installment payment plans (B) established	$ -
Number of installment payment plans (A) billed in full	-
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	17,201
Number of service reconnections after disconnection for nonpayment	12,910
Gross number of accounts written off as uncollectible	9,005
Number of accounts from PrePay to Post Pay	644
Number of accounts from Post Pay to PrePay	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,340,488	2,341,972	2,345,570
Dollar amount billed	$ 240,577,229	$ 257,252,492	$ 376,488,508
Total receipts	$ 285,706,509	$ 277,659,910	$ 310,419,010
Number of customers charged a security deposit for a new account	1,402	1,457	1,342
Dollar value of security deposits charged for a new account	$ 236,682	$ 238,239	$ 233,339
Number accounts that transferred a security deposit to a new premise	1,753	1,778	1,901
Dollar value of security deposits transferred to a new premise	$ 349,155	$ 351,969	$ 378,502
Total number of accounts past due	376,464	359,590	373,510
30 - 60 days past due	375,255	358,415	372,187
60 - 90 days past due	49,592	49,084	60,877
90 - 120 days past due	8,506	8,958	10,823
120+ days past due	3,536	3,185	3,544
30 - 60 days past due	$ 45,837,254	$ 40,842,374	$ 42,586,842
60 - 90 days past due	$ 3,804,882	$ 3,493,688	$ 4,850,162
90 - 120 days past due	$ 610,612	$ 689,434	$ 773,695
120+ days past due	$ 576,561	$ 526,901	$ 533,563
Total dollar value of accounts past due	$ 50,829,308	$ 45,552,396	$ 48,744,262
Number of customers charged a late payment fee*	320,267	291,980	318,335
Dollar value of late payment fees charged*	$ 980,844	$ 865,290	$ 945,337
Number of disconnection notices issued**	363,188	356,970	363,221
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	18,967	17,375	18,335
Number of service reconnections after disconnection for nonpayment	14,491	13,591	14,428
Gross number of accounts written off as uncollectible	9,590	8,787	8,147
Number of accounts from PrePay to Post Pay	357	311	655
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181

PSC Monthly Bad Debt Report

	2022	2022	2022
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,347,882	2,351,695	2,354,584
Dollar amount billed	$ 429,788,616	$ 406,206,594	$ 377,578,776
Total receipts	$ 407,618,480	$ 418,494,179	$ 426,328,565
Number of customers charged a security deposit for a new account	1,463	1,349	1,317
Dollar value of security deposits charged for a new account	$ 257,141	$ 230,600	$ 232,442
Number accounts that transferred a security deposit to a new premise	1,709	2,094	1,685
Dollar value of security deposits transferred to a new premise	$ 323,636	$ 411,097	$ 322,128
Total number of accounts past due	404,974	424,477	430,909
30 - 60 days past due	403,405	422,798	429,403
60 - 90 days past due	56,394	59,922	62,563
90 - 120 days past due	11,834	11,831	11,210
120+ days past due	4,142	4,685	4,305
30 - 60 days past due	$ 59,562,322	$ 70,275,067	$ 69,992,841
60 - 90 days past due	$ 4,104,279	$ 5,261,084	$ 5,773,920
90 - 120 days past due	$ 881,557	$ 819,737	$ 873,605
120+ days past due	$ 615,181	$ 738,747	$ 634,761
Total dollar value of accounts past due	$ 65,163,338	$ 77,094,634	$ 77,275,127
Number of customers charged a late payment fee*	368,763	399,124	397,437
Dollar value of late payment fees charged*	$ 1,238,996	$ 1,462,543	$ 1,436,210
Number of disconnection notices issued**	402,741	424,446	427,018
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	18,518	24,891	27,173
Number of service reconnections after disconnection for nonpayment	14,287	18,434	20,498
Gross number of accounts written off as uncollectible	7,435	9,760	11,460
Number of accounts from PrePay to Post Pay	741	759	527
Number of accounts from Post Pay to PrePay	1,582	2,982	2,776

PSC Monthly Bad Debt Report

	2022	2022	2022
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,358,486	2,362,390	2,366,818
Dollar amount billed	$ 256,666,760	$ 237,740,594	$ 282,473,724
Total receipts	$ 358,697,307	$ 305,845,940	$ 300,537,081
Number of customers charged a security deposit for a new account	1,358	1,238	1,131
Dollar value of security deposits charged for a new account	$ 230,213	$ 203,983	$ 185,715
Number accounts that transferred a security deposit to a new premise	1,752	1,738	1,545
Dollar value of security deposits transferred to a new premise	$ 336,704	$ 328,439	$ 288,207
Total number of accounts past due	410,736	318,389	400,550
30 - 60 days past due	405,895	303,215	398,863
60 - 90 days past due	63,420	65,332	65,676
90 - 120 days past due	10,940	13,486	15,381
120+ days past due	3,983	4,292	5,504
30 - 60 days past due	$ 62,931,335	$ 36,760,898	$ 45,458,842
60 - 90 days past due	$ 5,843,185	$ 6,343,587	$ 5,613,911
90 - 120 days past due	$ 934,646	$ 1,179,753	$ 1,417,583
120+ days past due	$ 622,147	$ 743,969	$ 956,508
Total dollar value of accounts past due	$ 70,331,313	$ 45,028,207	$ 53,446,844
Number of customers charged a late payment fee*	362,168	183,706	165,906
Dollar value of late payment fees charged*	$ 1,269,761	$ 592,617	$ 533,471
Number of disconnection notices issued**	422,219	415,622	377,241
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,274	24,581	17,662
Number of service reconnections after disconnection for nonpayment	18,865	20,488	14,549
Gross number of accounts written off as uncollectible	11,898	11,704	10,026
Number of accounts from PrePay to Post Pay	294	262	418
Number of accounts from Post Pay to PrePay	1,910	2,171	1,412

PSC Monthly Bad Debt Report

	2023	2023	2023
RESIDENTIAL CLASS ONLY	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,370,264	2,373,128	2,376,920
Dollar amount billed	$ 328,835,998	$ 290,264,768	$ 259,837,816
Total receipts	$ 345,267,132	$ 353,553,793	$ 310,192,413
Number of customers charged a security deposit for a new account	1,206	1,030	1,217
Dollar value of security deposits charged for a new account	$ 189,561	$ 166,750	$ 208,439
Number accounts that transferred a security deposit to a new premise	1,724	1,738	2,035
Dollar value of security deposits transferred to a new premise	$ 330,124	$ 324,062	$ 376,592
Total number of accounts past due	370,212	372,756	317,593
30 - 60 days past due	368,542	370,800	317,171
60 - 90 days past due	59,025	53,687	37,588
90 - 120 days past due	15,454	12,596	9,062
120+ days past due	6,580	5,875	3,877
30 - 60 days past due	$ 46,466,311	$ 53,238,225	$ 39,904,209
60 - 90 days past due	$ 4,544,136	$ 4,255,892	$ 3,676,108
90 - 120 days past due	$ 1,196,469	$ 890,809	$ 697,423
120+ days past due	$ 1,155,020	$ 1,088,537	$ 692,797
Total dollar value of accounts past due	$ 53,361,937	$ 59,473,462	$ 44,970,537
Number of customers charged a late payment fee*	82,151	290,683	297,700
Dollar value of late payment fees charged*	$ 284,033	$ 978,355	$ 949,545
Number of disconnection notices issued**	329,938	369,350	338,016
Number of installment payment plans (A) established	-		
Dollars associated with installment payment plans (A) established	$ -		
Number of installment payment plans (B) established	-		
Dollars associated with installment payment plans (B) established	$ -		
Number of installment payment plans (A) billed in full	-		
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	14,832	17,803	17,051
Number of service reconnections after disconnection for nonpayment	10,208	12,420	12,487
Gross number of accounts written off as uncollectible	9,249	8,473	9,857
Number of accounts from PrePay to Post Pay	531	547	437
Number of accounts from Post Pay to PrePay	1,277	1,397	1,348

PSC Monthly Bad Debt Report

	2023	2023	2023
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,380,148	2,382,830	2,385,787
Dollar amount billed	$ 255,102,457	$ 249,771,462	$ 357,546,242
Total receipts	$ 263,547,884	$ 294,224,939	$ 318,553,907
Number of customers charged a security deposit for a new account	1,085	855	1,068
Dollar value of security deposits charged for a new account	$ 186,145	$ 147,212	$ 173,619
Number accounts that transferred a security deposit to a new premise	1,711	1,930	1,989
Dollar value of security deposits transferred to a new premise	$ 320,308	$ 356,059	$ 363,684
Total number of accounts past due	334,327	343,733	346,640
30 - 60 days past due	333,805	343,049	346,294
60 - 90 days past due	47,337	46,893	52,547
90 - 120 days past due	8,961	10,868	11,740
120+ days past due	3,648	3,735	4,269
30 - 60 days past due	$ 39,458,973	$ 42,654,498	$ 41,569,290
60 - 90 days past due	$ 3,987,621	$ 3,491,084	$ 4,000,837
90 - 120 days past due	$ 765,173	$ 824,084	$ 848,323
120+ days past due	$ 607,245	$ 619,459	$ 673,750
Total dollar value of accounts past due	$ 44,819,013	$ 47,589,124	$ 47,092,198
Number of customers charged a late payment fee*	276,970	300,442	301,116
Dollar value of late payment fees charged*	$ 837,405	$ 905,623	$ 903,293
Number of disconnection notices issued**	352,464	369,293	377,572
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	12,925	15,741	19,533
Number of service reconnections after disconnection for nonpayment	9,390	11,261	14,543
Gross number of accounts written off as uncollectible	9,884	9,192	8,946
Number of accounts from PrePay to Post Pay	234	307	607
Number of accounts from Post Pay to PrePay	1,105	1,278	1,396

PSC Monthly Bad Debt Report

	2023
RESIDENTIAL CLASS ONLY	**JULY**
Number of customers	2,388,540
Dollar amount billed	$ 456,825,698
Total receipts	$ 408,751,326
Number of customers charged a security deposit for a new account	1,209
Dollar value of security deposits charged for a new account	$ 200,785
Number accounts that transferred a security deposit to a new premise	1,906
Dollar value of security deposits transferred to a new premise	$ 358,855
Total number of accounts past due	365,412
30 - 60 days past due	364,910
60 - 90 days past due	51,599
90 - 120 days past due	11,701
120+ days past due	4,378
30 - 60 days past due	$ 54,874,068
60 - 90 days past due	$ 3,845,099
90 - 120 days past due	$ 838,952
120+ days past due	$ 694,064
Total dollar value of accounts past due	$ 60,252,184
Number of customers charged a late payment fee*	339,007
Dollar value of late payment fees charged*	$ 1,111,000
Number of disconnection notices issued**	387,712
Number of installment payment plans (A) established	
Dollars associated with installment payment plans (A) established	
Number of installment payment plans (B) established	
Dollars associated with installment payment plans (B) established	
Number of installment payment plans (A) billed in full	
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	15,932
Number of service reconnections after disconnection for nonpayment	11,852
Gross number of accounts written off as uncollectible	9,187
Number of accounts from PrePay to Post Pay	879
Number of accounts from Post Pay to PrePay	1,292

PSC Monthly Bad Debt Report

	2023	2023	2023
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**
Number of customers	2,393,114	2,395,344	2,398,759
Dollar amount billed	$ 513,313,716	$ 477,364,847	$ 301,225,700
Total receipts	$ 480,767,112	$ 494,664,803	$ 428,401,380
Number of customers charged a security deposit for a new account	1,120	1,114	1,118
Dollar value of security deposits charged for a new account	$ 183,896	$ 225,940	$ 188,895
Number accounts that transferred a security deposit to a new premise	2,162	1,762	1,944
Dollar value of security deposits transferred to a new premise	$ 394,293	$ 325,496	$ 358,918
Total number of accounts past due	376,509	399,170	406,031
30 - 60 days past due	375,887	398,446	404,691
60 - 90 days past due	54,370	59,610	63,475
90 - 120 days past due	11,892	13,029	13,420
120+ days past due	4,332	4,634	5,067
30 - 60 days past due	$ 67,561,133	$ 80,243,060	$ 79,862,091
60 - 90 days past due	$ 4,952,332	$ 6,319,181	$ 7,328,971
90 - 120 days past due	$ 811,705	$ 1,099,909	$ 1,271,896
120+ days past due	$ 707,380	$ 757,517	$ 880,046
Total dollar value of accounts past due	$ 74,032,551	$ 88,419,668	$ 89,343,003
Number of customers charged a late payment fee*	364,661	398,037	402,120
Dollar value of late payment fees charged*	$ 1,368,003	$ 1,629,768	$ 1,644,944
Number of disconnection notices issued**	396,650	420,957	432,724
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	16,792	23,840	25,626
Number of service reconnections after disconnection for nonpayment	11,784	16,325	18,485
Gross number of accounts written off as uncollectible	11,089	12,243	12,781
Number of accounts from PrePay to Post Pay	1,025	728	350
Number of accounts from Post Pay to PrePay	1,985	2,948	3,426

PSC Monthly Bad Debt Report

	2023	2023	2024
RESIDENTIAL CLASS ONLY	**NOVEMBER**	**DECEMBER**	**JANUARY**
Number of customers	2,402,245	2,405,579	2,410,561
Dollar amount billed	$ 273,520,386	$ 333,271,203	$ 409,460,491
Total receipts	$ 338,032,358	$ 339,832,443	$ 357,066,633
Number of customers charged a security deposit for a new account	1,081	979	950
Dollar value of security deposits charged for a new account	$ 181,213	$ 164,326	$ 154,246
Number accounts that transferred a security deposit to a new premise	1,662	1,564	1,745
Dollar value of security deposits transferred to a new premise	$ 304,113	$ 291,358	$ 316,615
Total number of accounts past due	304,831	399,232	418,734
30 - 60 days past due	294,609	398,429	417,951
60 - 90 days past due	57,251	72,337	75,111
90 - 120 days past due	15,559	19,791	21,911
120+ days past due	5,616	7,230	9,403
30 - 60 days past due	$ 43,210,714	$ 53,411,642	$ 63,565,079
60 - 90 days past due	$ 6,815,755	$ 6,882,570	$ 6,785,235
90 - 120 days past due	$ 1,665,985	$ 2,209,814	$ 2,006,357
120+ days past due	$ 1,079,561	$ 1,464,765	$ 2,113,978
Total dollar value of accounts past due	$ 52,772,016	$ 63,968,790	$ 74,470,649
Number of customers charged a late payment fee*	185,124	243,573	94,158
Dollar value of late payment fees charged*	$ 676,772	$ 840,708	$ 365,184
Number of disconnection notices issued**	443,657	425,317	439,226
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	23,938	18,978	13,521
Number of service reconnections after disconnection for nonpayment	19,173	14,347	9,982
Gross number of accounts written off as uncollectible	12,967	11,248	11,551
Number of accounts from PrePay to Post Pay	299	415	832
Number of accounts from Post Pay to PrePay	3,064	1,697	1,442

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**FEBRUARY**	**MARCH**	**APRIL**
Number of customers	2,412,278	2,413,611	2,418,385
Dollar amount billed	$ 373,098,095	$ 316,826,886	$ 286,479,648
Total receipts	$ 417,675,148	$ 390,602,315	$ 349,745,323
Number of customers charged a security deposit for a new account	1,127	1,144	1,094
Dollar value of security deposits charged for a new account	$ 185,612	$ 188,896	$ 177,304
Number accounts that transferred a security deposit to a new premise	1,731	1,899	1,935
Dollar value of security deposits transferred to a new premise	$ 307,773	$ 349,095	$ 353,744
Total number of accounts past due	415,855	401,242	403,254
30 - 60 days past due	414,191	399,800	401,796
60 - 90 days past due	69,990	64,607	66,592
90 - 120 days past due	19,871	16,888	15,705
120+ days past due	10,024	8,287	7,346
30 - 60 days past due	$ 74,904,666	$ 69,676,517	$ 60,972,243
60 - 90 days past due	$ 6,767,229	$ 7,165,394	$ 7,162,319
90 - 120 days past due	$ 1,641,959	$ 1,485,949	$ 1,601,879
120+ days past due	$ 2,245,730	$ 1,927,487	$ 1,691,724
Total dollar value of accounts past due	$ 85,559,583	$ 80,255,346	$ 71,428,166
Number of customers charged a late payment fee*	355,330	381,695	375,238
Dollar value of late payment fees charged*	$ 1,417,180	$ 1,479,374	$ 1,350,831
Number of disconnection notices issued**	446,657	421,370	427,664
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	23,093	22,523	24,417
Number of service reconnections after disconnection for nonpayment	16,484	16,914	18,808
Gross number of accounts written off as uncollectible	11,551	9,921	11,282
Number of accounts from PrePay to Post Pay	660	436	280
Number of accounts from Post Pay to PrePay	2,193	1,816	1,949

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**MAY**	**JUNE**	**JULY**
Number of customers	2,422,839	2,427,272	2,428,352
Dollar amount billed	$ 316,630,492	$ 468,788,597	$ 582,982,266
Total receipts	$ 358,499,582	$ 394,492,392	$ 510,700,996
Number of customers charged a security deposit for a new account	985	1,071	897
Dollar value of security deposits charged for a new account	$ 164,793	$ 178,093	$ 148,495
Number accounts that transferred a security deposit to a new premise	1,801	1,705	1,922
Dollar value of security deposits transferred to a new premise	$ 333,355	$ 306,986	$ 346,727
Total number of accounts past due	396,856	387,490	403,722
30 - 60 days past due	394,867	386,627	402,441
60 - 90 days past due	64,052	63,217	64,239
90 - 120 days past due	15,994	16,350	16,913
120+ days past due	6,934	6,861	7,237
30 - 60 days past due	$ 54,833,362	$ 55,321,783	$ 74,986,680
60 - 90 days past due	$ 6,034,159	$ 5,434,420	$ 5,918,857
90 - 120 days past due	$ 1,627,559	$ 1,446,257	$ 1,444,334
120+ days past due	$ 1,616,048	$ 1,654,180	$ 1,639,941
Total dollar value of accounts past due	$ 64,111,129	$ 63,856,639	$ 83,989,813
Number of customers charged a late payment fee*	338,700	362,399	374,507
Dollar value of late payment fees charged*	$ 1,159,629	$ 1,228,534	$ 1,479,702
Number of disconnection notices issued**	423,249	415,860	432,573
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	23,160	20,474	18,673
Number of service reconnections after disconnection for nonpayment	18,113	15,941	13,212
Gross number of accounts written off as uncollectible	11,264	10,291	10,031
Number of accounts from PrePay to Post Pay	280	678	946
Number of accounts from Post Pay to PrePay	1,294	900	1,290

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**
Number of customers	2,434,385	2,437,617	2,443,912
Dollar amount billed	$ 559,763,232	$ 505,056,649	$ 339,266,759
Total receipts	$ 567,092,797	$ 554,104,236	$ 440,922,516
Number of customers charged a security deposit for a new account	1,293	1,402	1,108
Dollar value of security deposits charged for a new account	$ 217,207	$ 234,525	$ 191,875
Number accounts that transferred a security deposit to a new premise	1,909	1,575	1,650
Dollar value of security deposits transferred to a new premise	$ 342,905	$ 279,350	$ 297,064
Total number of accounts past due	425,209	432,087	486,250
30 - 60 days past due	423,925	431,287	485,155
60 - 90 days past due	63,920	66,855	156,820
90 - 120 days past due	16,023	16,367	28,623
120+ days past due	6,985	7,004	9,193
30 - 60 days past due	$ 94,775,466	$ 96,979,360	$ 102,515,501
60 - 90 days past due	$ 7,373,050	$ 8,984,639	$ 29,546,675
90 - 120 days past due	$ 1,399,858	$ 1,738,218	$ 3,625,215
120+ days past due	$ 1,536,575	$ 1,527,142	$ 2,075,987
Total dollar value of accounts past due	$ 105,084,950	$ 109,229,359	$ 137,763,377
Number of customers charged a late payment fee*	431,760	436,611	(190)
Dollar value of late payment fees charged*	$ 1,948,724	$ 2,004,345	$ (946)
Number of disconnection notices issued**	453,343	459,432	464,957
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	21,607	19,390	146
Number of service reconnections after disconnection for nonpayment	14,967	13,676	219
Gross number of accounts written off as uncollectible	12,131	12,723	14,805
Number of accounts from PrePay to Post Pay	799	597	275
Number of accounts from Post Pay to PrePay	2,366	2,748	265

PSC Monthly Bad Debt Report

	2024	2024	2025
RESIDENTIAL CLASS ONLY	**NOVEMBER**	**DECEMBER**	**JANUARY**
Number of customers	2,449,617	2,452,491	2,454,138
Dollar amount billed	$ 288,833,449	$ 373,203,153	$ 461,809,333
Total receipts	$ 335,585,969	$ 394,888,578	$ 435,573,693
Number of customers charged a security deposit for a new account	883	841	873
Dollar value of security deposits charged for a new account	$ 152,835	$ 140,397	$ 144,707
Number accounts that transferred a security deposit to a new premise	1,569	1,573	1,209
Dollar value of security deposits transferred to a new premise	$ 276,135	$ 282,289	$ 215,014
Total number of accounts past due	388,855	445,845	400,573
30 - 60 days past due	335,365	444,233	398,716
60 - 90 days past due	192,808	156,909	99,017
90 - 120 days past due	79,312	85,869	54,050
120+ days past due	18,325	36,575	34,784
30 - 60 days past due	$ 52,815,039	$ 65,915,560	$ 70,732,848
60 - 90 days past due	$ 34,052,035	$ 19,356,949	$ 10,922,943
90 - 120 days past due	$ 14,383,241	$ 13,807,723	$ 6,471,261
120+ days past due	$ 4,082,284	$ 9,007,786	$ 10,843,629
Total dollar value of accounts past due	$ 105,332,598	$ 108,088,018	$ 98,970,679
Number of customers charged a late payment fee*	162	68,221	193,550
Dollar value of late payment fees charged*	$ 868	$ 368,404	$ 944,075
Number of disconnection notices issued**	480,058	448,483	425,429
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	5	-	14,638
Number of service reconnections after disconnection for nonpayment	8	-	7,479
Gross number of accounts written off as uncollectible	15,589	10,143	8,782
Number of accounts from PrePay to Post Pay	58	394	571
Number of accounts from Post Pay to PrePay	71	394	3,061

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**FEBRUARY**	**MARCH**	**APRIL**
Number of customers	2,451,792	2,452,986	2,456,511
Dollar amount billed	$ 425,921,341	$ 352,873,364	$ 316,311,018
Total receipts	$ 519,112,597	$ 460,993,667	$ 418,031,022
Number of customers charged a security deposit for a new account	945	1,218	1,249
Dollar value of security deposits charged for a new account	$ 189,306	$ 218,348	$ 216,829
Number accounts that transferred a security deposit to a new premise	1,403	1,627	1,636
Dollar value of security deposits transferred to a new premise	$ 245,784	$ 290,283	$ 289,524
Total number of accounts past due	415,330	389,394	389,140
30 - 60 days past due	412,761	387,993	387,627
60 - 90 days past due	74,650	60,534	58,342
90 - 120 days past due	29,788	22,651	21,610
120+ days past due	19,875	13,688	12,566
30 - 60 days past due	$ 89,663,830	$ 84,610,502	$ 74,374,177
60 - 90 days past due	$ 9,598,469	$ 8,798,454	$ 8,482,625
90 - 120 days past due	$ 3,121,341	$ 2,725,282	$ 3,145,882
120+ days past due	$ 7,197,002	$ 5,159,676	$ 4,778,615
Total dollar value of accounts past due	$ 109,580,642	$ 101,293,913	$ 90,781,300
Number of customers charged a late payment fee*	312,494	399,620	391,114
Dollar value of late payment fees charged*	$ 1,509,228	$ 1,816,166	$ 1,663,955
Number of disconnection notices issued**	460,282	436,804	436,551
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	27,534	21,765	24,557
Number of service reconnections after disconnection for nonpayment	18,209	15,018	17,085
Gross number of accounts written off as uncollectible	8,921	10,136	16,243
Number of accounts from PrePay to Post Pay	415	506	240
Number of accounts from Post Pay to PrePay	3,055	3,280	3,143

PSC Monthly Bad Debt Report

	2025	2025
RESIDENTIAL CLASS ONLY	**MAY**	**JUNE**
Number of customers	2,460,224	2,464,195
Dollar amount billed	$ 337,584,963	$ 460,472,478
Total receipts	$ 388,215,960	$ 440,407,677
Number of customers charged a security deposit for a new account	1,441	1,167
Dollar value of security deposits charged for a new account	$ 341,137	$ 219,461
Number accounts that transferred a security deposit to a new premise	1,464	1,629
Dollar value of security deposits transferred to a new premise	$ 259,183	$ 291,793
Total number of accounts past due	380,913	380,595
30 - 60 days past due	379,491	379,356
60 - 90 days past due	65,406	65,132
90 - 120 days past due	21,099	21,479
120+ days past due	11,464	11,912
30 - 60 days past due	$ 65,137,745	$ 63,620,292
60 - 90 days past due	$ 8,509,955	$ 7,638,994
90 - 120 days past due	$ 3,128,704	$ 2,684,147
120+ days past due	$ 4,591,045	$ 4,740,139
Total dollar value of accounts past due	$ 81,367,449	$ 78,683,573
Number of customers charged a late payment fee*	380,169	382,989
Dollar value of late payment fees charged*	$ 1,534,356	$ 1,525,352
Number of disconnection notices issued**	430,675	429,621
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	21,883	20,902
Number of service reconnections after disconnection for nonpayment	16,399	15,529
Gross number of accounts written off as uncollectible	11,891	12,439
Number of accounts from PrePay to Post Pay	290	562
Number of accounts from Post Pay to PrePay	2,782	2,121

PSC Monthly Bad Debt Report

	2025	2025
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**
Number of customers	2,467,206	2,471,323
Dollar amount billed	$ 593,952,761	$ 575,140,076
Total receipts	$ 526,935,586	$ 606,632,408
Number of customers charged a security deposit for a new account	1,116	1,597
Dollar value of security deposits charged for a new account	$ 196,923	$ 292,204
Number accounts that transferred a security deposit to a new premise	1,773	1,752
Dollar value of security deposits transferred to a new premise	$ 313,378	$ 307,436
Total number of accounts past due	384,936	405,424
30 - 60 days past due	383,620	404,236
60 - 90 days past due	60,378	60,433
90 - 120 days past due	20,460	19,753
120+ days past due	11,514	11,149
30 - 60 days past due	$ 73,997,649	$ 91,671,096
60 - 90 days past due	$ 6,729,260	$ 7,431,697
90 - 120 days past due	$ 2,276,962	$ 2,042,546
120+ days past due	$ 4,480,291	$ 4,270,872
Total dollar value of accounts past due	$ 87,484,161	$ 105,416,211
Number of customers charged a late payment fee*	399,757	427,408
Dollar value of late payment fees charged*	$ 1,723,393	$ 2,037,709
Number of disconnection notices issued**	434,094	446,602
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	17,555	24,433
Number of service reconnections after disconnection for nonpayment	12,817	16,164
Gross number of accounts written off as uncollectible	12,094	12,849
Number of accounts from PrePay to Post Pay	931	701
Number of accounts from Post Pay to PrePay	2,207	3,053

PSC Monthly Bad Debt Report

	2025	2025
RESIDENTIAL CLASS ONLY	**SEPTEMBER**	**OCTOBER**
Number of customers	2,473,581	2,476,915
Dollar amount billed	$ 488,806,000	$ 358,507,322
Total receipts	$ 570,237,306	$ 479,327,251
Number of customers charged a security deposit for a new account	1,416	1,310
Dollar value of security deposits charged for a new account	$ 255,192	$ 237,914
Number accounts that transferred a security deposit to a new premise	1,684	1,667
Dollar value of security deposits transferred to a new premise	$ 295,130	$ 295,433
Total number of accounts past due	409,375	408,252
30 - 60 days past due	408,525	406,862
60 - 90 days past due	59,470	61,559
90 - 120 days past due	17,126	16,398
120+ days past due	9,683	8,489
30 - 60 days past due	$ 93,913,789	$ 84,059,358
60 - 90 days past due	$ 8,166,864	$ 8,312,185
90 - 120 days past due	$ 1,918,770	$ 2,072,309
120+ days past due	$ 3,735,327	$ 3,328,715
Total dollar value of accounts past due	$ 107,734,751	$ 97,772,568
Number of customers charged a late payment fee*	431,857	421,841
Dollar value of late payment fees charged*	$ 2,071,847	$ 1,912,703
Number of disconnection notices issued**	462,348	450,351
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	25,507	26,911
Number of service reconnections after disconnection for nonpayment	17,685	19,489
Gross number of accounts written off as uncollectible	12,789	14,067
Number of accounts from PrePay to Post Pay	521	371
Number of accounts from Post Pay to PrePay	3,604	3,367

PSC Monthly Bad Debt Report

	2025	2025
RESIDENTIAL CLASS ONLY	**NOVEMBER**	**DECEMBER**
Number of customers	2,478,405	2,480,484
Dollar amount billed	$ 315,295,812	$ 387,404,957
Total receipts	$ 406,277,356	$ 406,176,518
Number of customers charged a security deposit for a new account	1,077	1,098
Dollar value of security deposits charged for a new account	$ 199,792	$ 205,570
Number accounts that transferred a security deposit to a new premise	1,378	1,492
Dollar value of security deposits transferred to a new premise	$ 240,787	$ 264,555
Total number of accounts past due	299,914	409,165
30 - 60 days past due	283,285	408,598
60 - 90 days past due	60,261	62,958
90 - 120 days past due	16,759	18,521
120+ days past due	8,257	8,793
30 - 60 days past due	$ 49,282,654	$ 66,013,993
60 - 90 days past due	$ 7,847,342	$ 7,181,786
90 - 120 days past due	$ 2,132,591	$ 2,178,191
120+ days past due	$ 3,355,117	$ 3,552,194
Total dollar value of accounts past due	$ 62,617,704	$ 78,926,165
Number of customers charged a late payment fee*	233,390	111,551
Dollar value of late payment fees charged*	$ 980,252	$ 505,307
Number of disconnection notices issued**	461,504	449,563
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	29,861	18,329
Number of service reconnections after disconnection for nonpayment	23,789	14,594
Gross number of accounts written off as uncollectible	13,229	12,235
Number of accounts from PrePay to Post Pay	297	543
Number of accounts from Post Pay to PrePay	2,552	1,905

PSC Monthly Bad Debt Report

	2026	2026
RESIDENTIAL CLASS ONLY	**JANUARY**	**FEBRUARY**
Number of customers	2,485,549	2,485,364
Dollar amount billed	$ 422,884,097	$ 444,525,811
Total receipts	$ 432,242,673	$ 480,023,832
Number of customers charged a security deposit for a new account	1,194	1,051
Dollar value of security deposits charged for a new account	$ 216,828	$ 192,863
Number accounts that transferred a security deposit to a new premise	1,273	1,435
Dollar value of security deposits transferred to a new premise	$ 228,405	$ 251,335
Total number of accounts past due	418,849	335,676
30 - 60 days past due	418,404	322,075
60 - 90 days past due	68,919	66,093
90 - 120 days past due	20,444	19,393
120+ days past due	10,028	10,192
30 - 60 days past due	$ 74,742,122	$ 61,830,619
60 - 90 days past due	$ 7,370,427	$ 7,664,037
90 - 120 days past due	$ 2,128,813	$ 2,038,710
120+ days past due	$ 3,969,314	$ 4,272,104
Total dollar value of accounts past due	$ 88,210,676	$ 75,805,470
Number of customers charged a late payment fee*	201,887	155,461
Dollar value of late payment fees charged*	$ 887,661	$ 728,418
Number of disconnection notices issued**	452,808	452,808
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	12,382	34,646
Number of service reconnections after disconnection for nonpayment	9,149	25,373
Gross number of accounts written off as uncollectible	11,304	9,849
Number of accounts from PrePay to Post Pay	599	880
Number of accounts from Post Pay to PrePay	1,335	2,605

PSC Monthly Bad Debt Report

	2026	2026
RESIDENTIAL CLASS ONLY	**MARCH**	**APRIL**
Number of customers	2,488,530	2,490,858
Dollar amount billed	$ 349,110,748	$ 329,752,239
Total receipts	$ 468,320,764	$ 416,655,699
Number of customers charged a security deposit for a new account	1,434	1,217
Dollar value of security deposits charged for a new account	$ 266,276	$ 270,826
Number accounts that transferred a security deposit to a new premise	2,032	1,726
Dollar value of security deposits transferred to a new premise	$ 363,668	$ 309,145
Total number of accounts past due	340,136	377,709
30 - 60 days past due	337,929	376,722
60 - 90 days past due	42,783	47,972
90 - 120 days past due	15,209	11,233
120+ days past due	8,709	7,482
30 - 60 days past due	$ 68,273,591	$ 64,817,724
60 - 90 days past due	$ 4,855,515	$ 5,599,880
90 - 120 days past due	$ 1,504,230	$ 1,250,110
120+ days past due	$ 4,243,709	$ 4,078,735
Total dollar value of accounts past due	$ 78,877,044	$ 75,746,449
Number of customers charged a late payment fee*	337,269	380,479
Dollar value of late payment fees charged*	$ 1,492,915	$ 1,520,525
Number of disconnection notices issued**	428,670	421,189
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	25,467	29,781
Number of service reconnections after disconnection for nonpayment	18,742	23,357
Gross number of accounts written off as uncollectible	11,360	12,843
Number of accounts from PrePay to Post Pay	558	343
Number of accounts from Post Pay to PrePay	1,939	2,235

PSC Monthly Bad Debt Report

	2026	2026
RESIDENTIAL CLASS ONLY	**MAY**	**JUNE**
Number of customers	2,492,459	2,495,210
Dollar amount billed	$ 329,951,719	$ 454,863,159
Total receipts	$ 394,523,851	$ 413,769,741
Number of customers charged a security deposit for a new account	1,171	1,087
Dollar value of security deposits charged for a new account	$ 249,839	$ 248,599
Number accounts that transferred a security deposit to a new premise	1,618	1,934
Dollar value of security deposits transferred to a new premise	$ 292,889	$ 354,407
Total number of accounts past due	375,901	370,990
30 - 60 days past due	374,740	369,771
60 - 90 days past due	47,960	48,149
90 - 120 days past due	11,429	11,340
120+ days past due	6,388	6,264
30 - 60 days past due	$ 60,471,658	$ 58,623,655
60 - 90 days past due	$ 4,811,546	$ 4,414,755
90 - 120 days past due	$ 1,262,066	$ 1,037,826
120+ days past due	$ 3,919,042	$ 3,844,954
Total dollar value of accounts past due	$ 70,464,313	$ 67,921,190
Number of customers charged a late payment fee*	372,518	367,976
Dollar value of late payment fees charged*	$ 1,416,492	$ 1,376,385
Number of disconnection notices issued**	419,740	418,883
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	28,438	25,476
Number of service reconnections after disconnection for nonpayment	22,710	20,503
Gross number of accounts written off as uncollectible	11,010	10,827
Number of accounts from PrePay to Post Pay	293	671
Number of accounts from Post Pay to PrePay	1,792	1,638

PSC Monthly Bad Debt Report

	2026	2026
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**
Number of customers	2,498,260	2,502,930
Dollar amount billed	**REDACTED**	**REDACTED**
Total receipts	**REDACTED**	**REDACTED**
Number of customers charged a security deposit for a new account	1,257	1,592
Dollar value of security deposits charged for a new account	$ 297,196	$ 353,367
Number accounts that transferred a security deposit to a new premise	1,813	1,744
Dollar value of security deposits transferred to a new premise	$ 323,808	$ 315,433
Total number of accounts past due	384,972	410,829
30 - 60 days past due	383,795	409,808
60 - 90 days past due	46,045	60,392
90 - 120 days past due	11,683	12,318
120+ days past due	6,163	6,173
30 - 60 days past due	$ 72,384,393	$ 89,964,012
60 - 90 days past due	$ 4,196,342	$ 7,314,577
90 - 120 days past due	$ 945,000	$ 1,002,956
120+ days past due	$ 3,837,750	$ 3,787,074
Total dollar value of accounts past due	$ 81,363,485	$ 102,068,619
Number of customers charged a late payment fee*	393,089	220,471
Dollar value of late payment fees charged*	$ 1,594,770	$ 975,489
Number of disconnection notices issued**	224,477	-
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	27,057	11,016
Number of service reconnections after disconnection for nonpayment	20,425	8,648
Gross number of accounts written off as uncollectible	10,649	12,768
Number of accounts from PrePay to Post Pay	1,017	685
Number of accounts from Post Pay to PrePay	2,024	1,126